



Maximizing Your Clearinghouse Services

Julie Esau, Regional Director
Joe Roof, Regional Director



AGENDA

- Clearinghouse Background
- Enrollment Reporting
- Current Services
- Reverse Transfer
- Transcript Services and Secure Print
- StudentTracker Premium

The Clearinghouse Mission

We serve the education community by *facilitating* the exchange and understanding of student enrollment, performance, and related information.



Our Value to You

A **non-profit organization** serving
as a centralized education agent in fulfilling enrollment and
achievement reporting needs to governmental, financial,
student service and educational organizations

We are YOU



How We Fulfill Our Mission

Institutional Effectiveness

National Reports & Research

Trusted & Secure Partner



Improve Institutional Effectiveness

- Relieve administrative work burdens
- Provide easier access to job-related information
- Enable staff reallocation (e.g., counseling, academic advising)
- Help institutions improve service to students and others

National Reports & Research

- Access
- Persistence
- Attainment

Signature
REPORT
STATE SUPPLEMENT

12

Snapshot
REPORT

Yearly Success and
Progress Rates

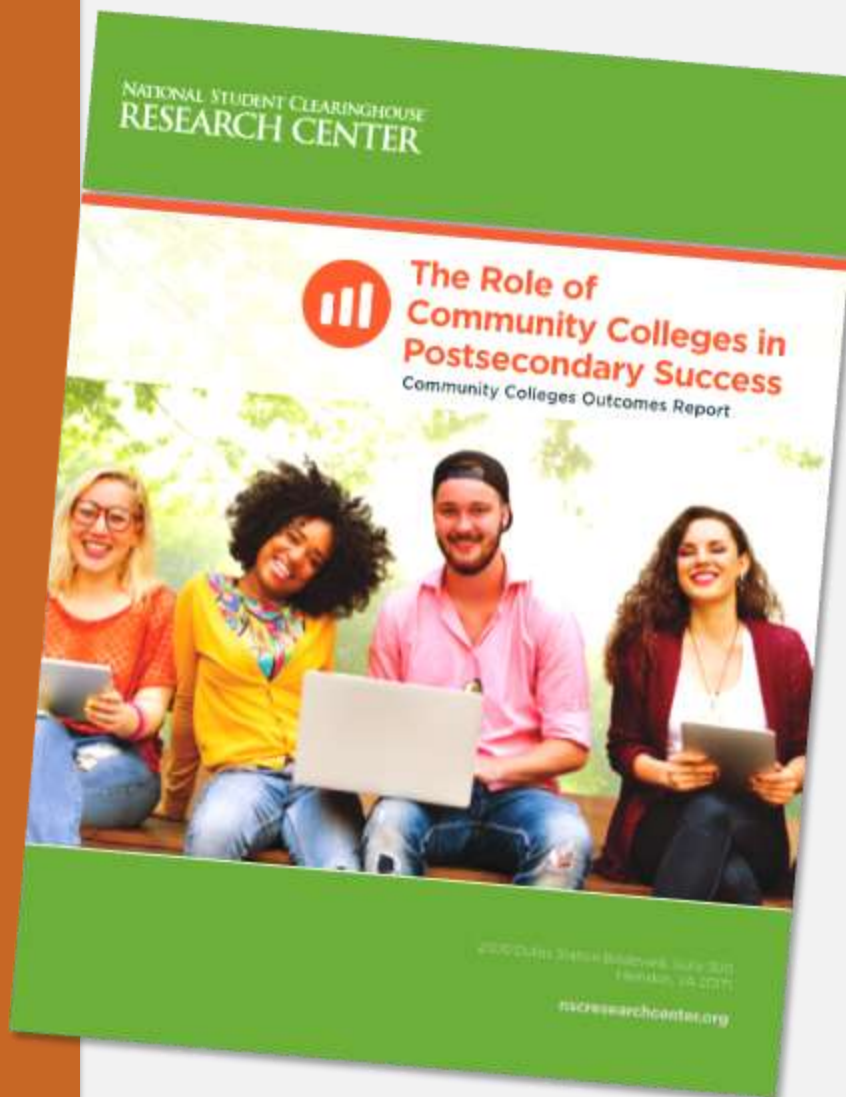
Term Enrollment
ESTIMATES

Spring
2017

HIGH SCHOOL
BENCHMARKS

2016

NATIONAL STUDENT
CLEARINGHOUSE

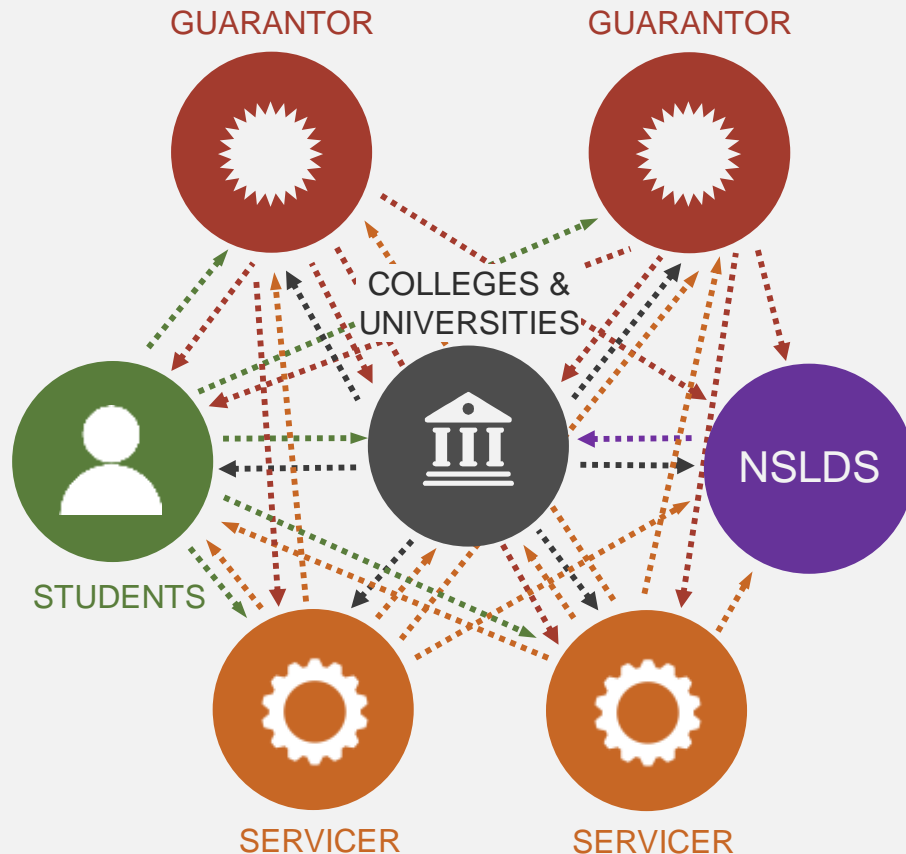




Commitment to Privacy, Security, and Transparency

- Education's trusted partner since 1993
- Nonprofit, nongovernmental organization
- Recognized by privacy leaders nationwide

The World of Financial Aid **Before** the Clearinghouse



Issues:

Paper-Driven

Expensive

False Positives

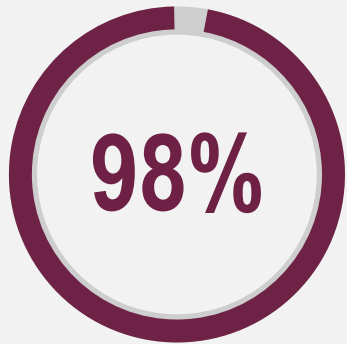
Delinquencies

Defaults

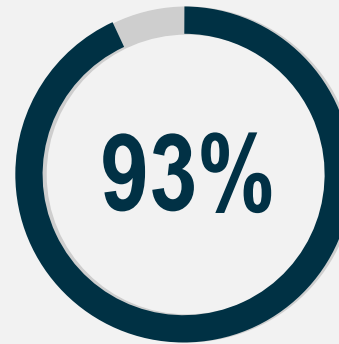
OUR REACH - ENROLLMENT

3,700

colleges and universities participate with the Clearinghouse



Title IV degree-granting institutions representing **98%** of U.S. postsecondary education enrollments participate in the Clearinghouse



Participating postsecondary institutions representing **93%** of all degrees awarded in the U.S.



1.1 MILLION

enrollment verifications



700 MILLION

student record verifications



4.5 MILLION

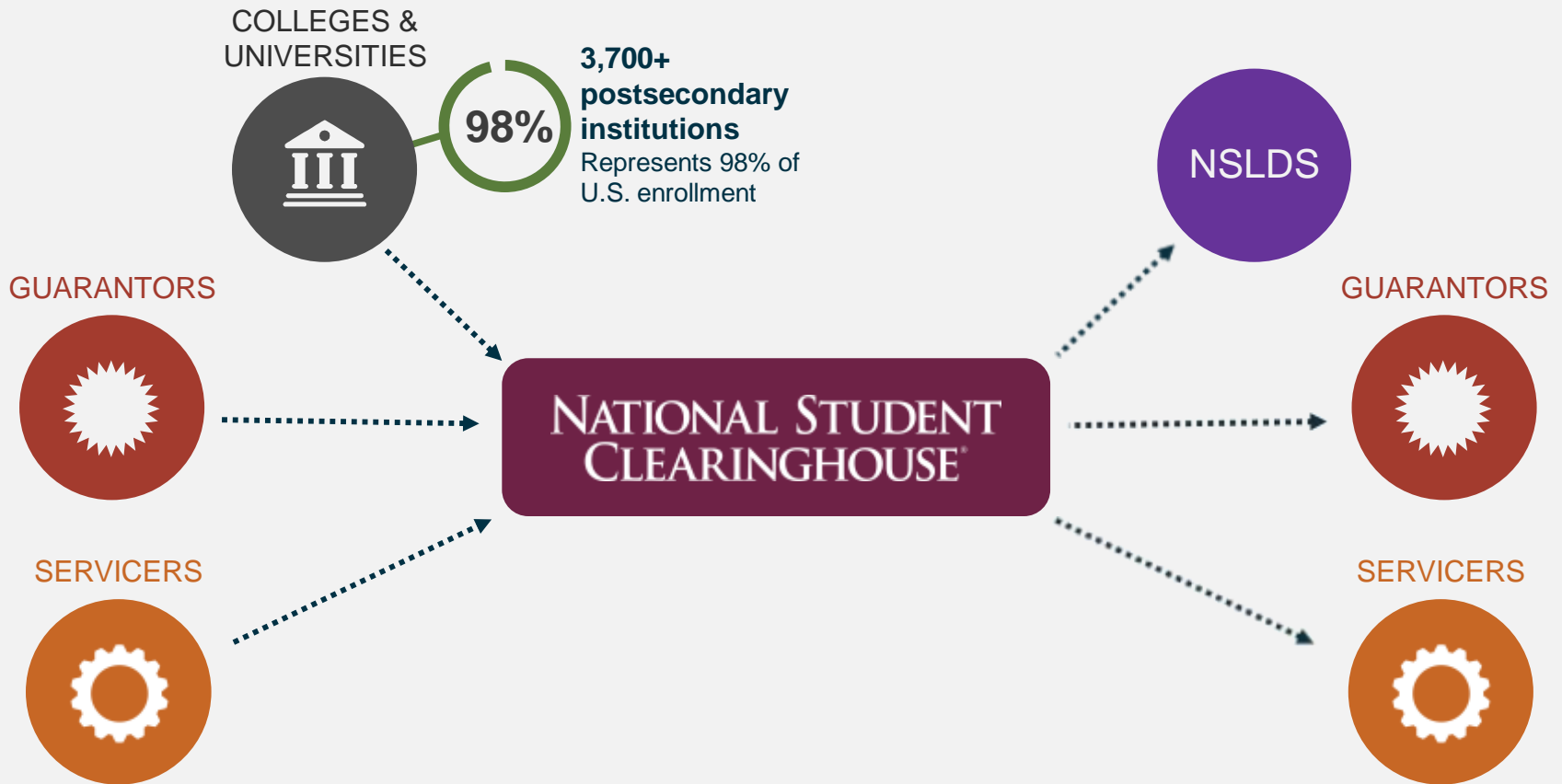
degree verifications



The World of Financial Aid **Before** the Clearinghouse

Students and institutions suffered

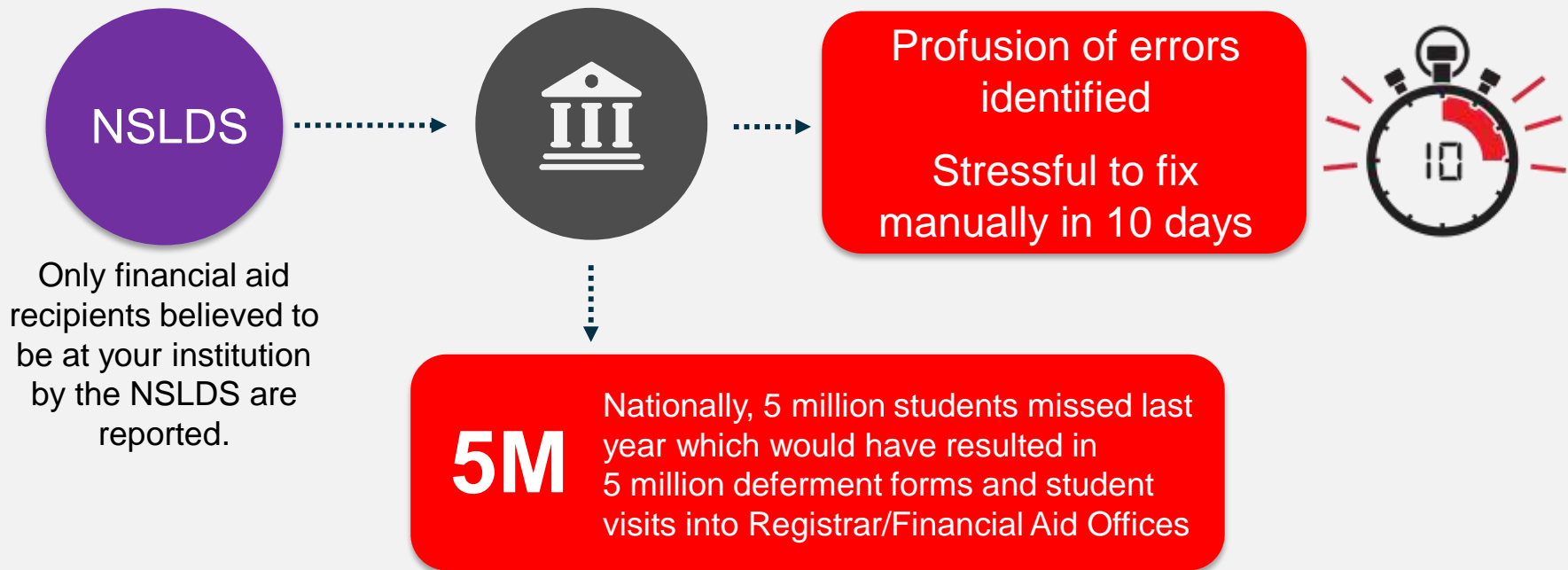
The World of Financial Aid **After** the Clearinghouse





Who's missing?

NSLDS Process: Only some students reported





Clearinghouse Process: All students reported



Submits ALL Student Data

NATIONAL STUDENT CLEARINGHOUSE

Data Pre-check

- Identifies errors and works with school to resolve
- Responds to NSLDS requests for students on Enrollment Roster



of errors reduced or completely eliminated.

Easier to fix in 10 days



6.5M 6.5 million errors resolved before file submissions last year



Enrollment Reporting with the Clearinghouse

Speed

Accuracy

Support



Speed

Faster and more timely

- **ALL students reported.** NSC process determines recipients, including private loan servicers
- Identifies and adds **5 million students annually** missing from NSLDS inquiry
- Outsourced deferment form processing
- In-house compliance and enrollment reporting experts to support your institution through every stage of the process

Accuracy

Reduced errors

- Data pre-checked to identify and resolve potential issues *BEFORE* submission to NSLDS.
 - Pre-check identifies an average **26 errors per 1,000 records** on enrollment files submitted to NSC that would otherwise have resulted in NSLDS errors
- Improved accuracy enhances the trust and confidence of the institution





Support

Enrollment management, risk mitigation and education

- Ongoing enhancements keep schools in compliance with evolving guidance and regulations
 - Reduces need for schools to maintain technical and business resources to adapt to these changes
- Resources for best practices and audit support
- Online, live, in-person and self-paced training and tutorials
- FSA information regarding trends, focus and upcoming changes is proactively shared

Resources

- Compliance Central
- Audit Resource Center
- Clearinghouse Academy

Available Resources

- **Regional Director and Client Management Representative**
- **Clearinghouse Audit Resource Center**
SSCR & Compliance Questions
AuditResource@studentclearinghouse.org
- **School Operations**
Enrollment & Degree File Processing
SchoolOps@studentclearinghouse.org
- **Education Finance Industry Operations**
SSCR and Loan Servicer Questions
MemberOps@studentclearinghouse.org
- **Compliance Updates**
<https://compliancecentral.org/>

Audit Resource Center

- Assists ~1,000 schools per year
- Works with you and your auditors to explain issues and provide documentation to reduce and eliminate audit findings
- Aids with audits and day-to-day compliance questions
- Offers online resources for preparing and responding to an audit
- Shares trends in auditor areas of focus



Information and support to keep YOU in compliance.



Reporting Data

How to report student data to the Clearinghouse



Fixing Errors

What you need to know about viewing and fixing errors



Maintaining Compliance

Best practices and reminders to help you maintain compliance



Getting Audited

Support and resources to help simplify the audit process for you

<https://compliancecentral.org/>

Our Value to You

Since 1993, the National Student Clearinghouse has been higher education's trusted and secure partner committed to privacy and transparency. Our **free Enrollment Reporting service** provides institutions with automated enrollment verification and deferment reporting to the Department of Education and education finance industry. This improves data accuracy and helps institutions stay in compliance, while reducing their workload. Through **Compliance Central**, the **Clearinghouse Academy**, and our **Audit Resource**





Clearinghouse Benefits

Efficiency

Student Insights

Trusted & Secure



Efficiency

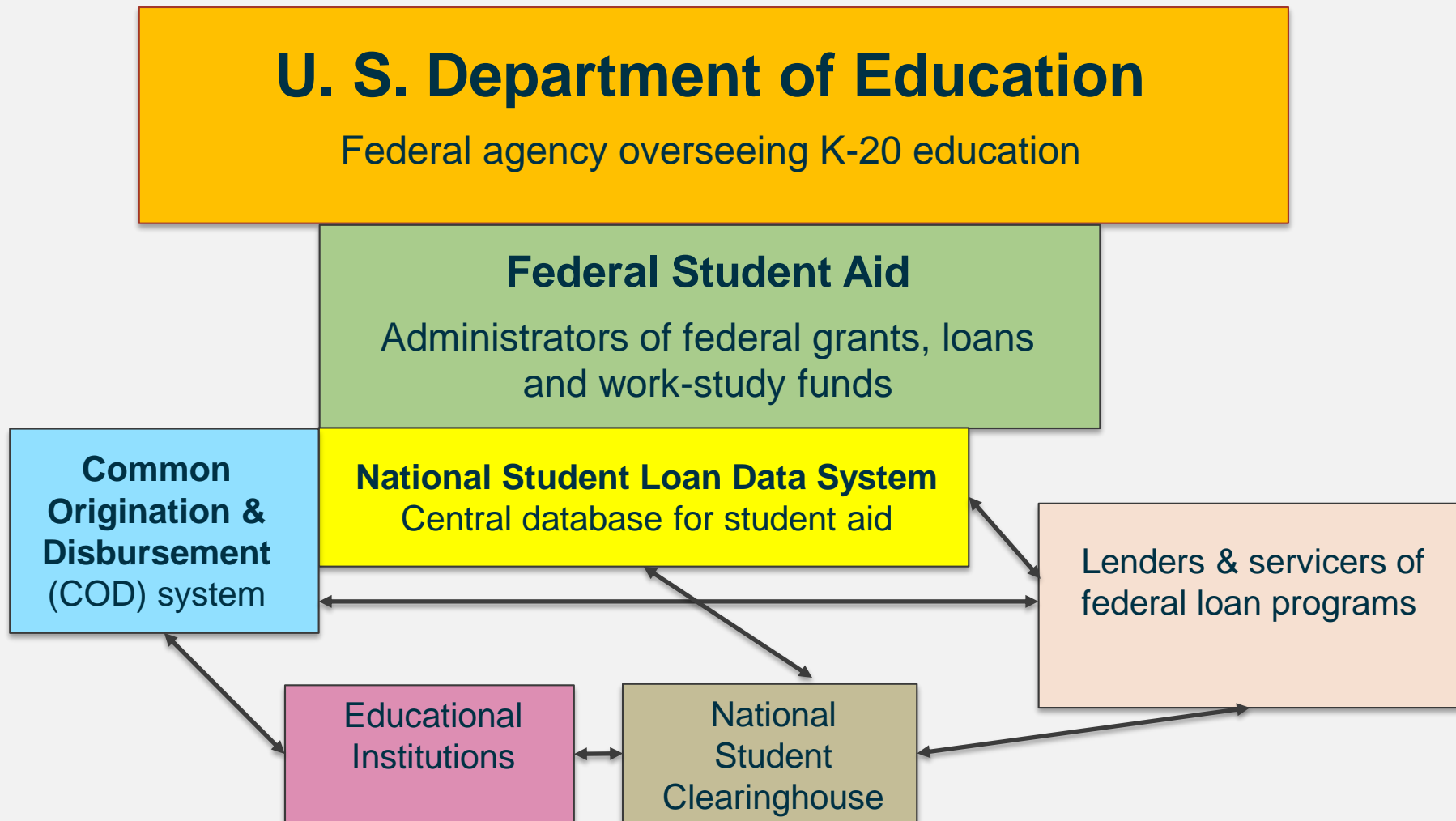
- Fewer deferment inquiries and manual verifications
- Deferment forms completed with enrollment data you provide us
- Enrollment updates made for you to FFEL and private loan servicers
- NSLDS automatically notified about which students should be added to your SSCR/enrollment roster inquiry
- Verification Services for students and alumni

Student Insights

- Access to research services and information on student pathways and outcomes
- StudentTracker data helps improve enrollment management enabling more informed decisions
- National Student Clearinghouse Research Center publishes national, regional and sector reports on student trends and behaviors



Who are the Participants in this Process?



Benefits of Enrollment Reporting with Clearinghouse

- Reduced administrative workload
 - NSC Pre-check process prevented 6.5 million NSLDS errors last year
 - 5 million former aid recipients missed by the NSLDS process last year
 - NSC reports to federal and private loan servicers
- Continuously evolving system enhancements

Some Additional Benefits of Clearinghouse's Enrollment Reporting Service

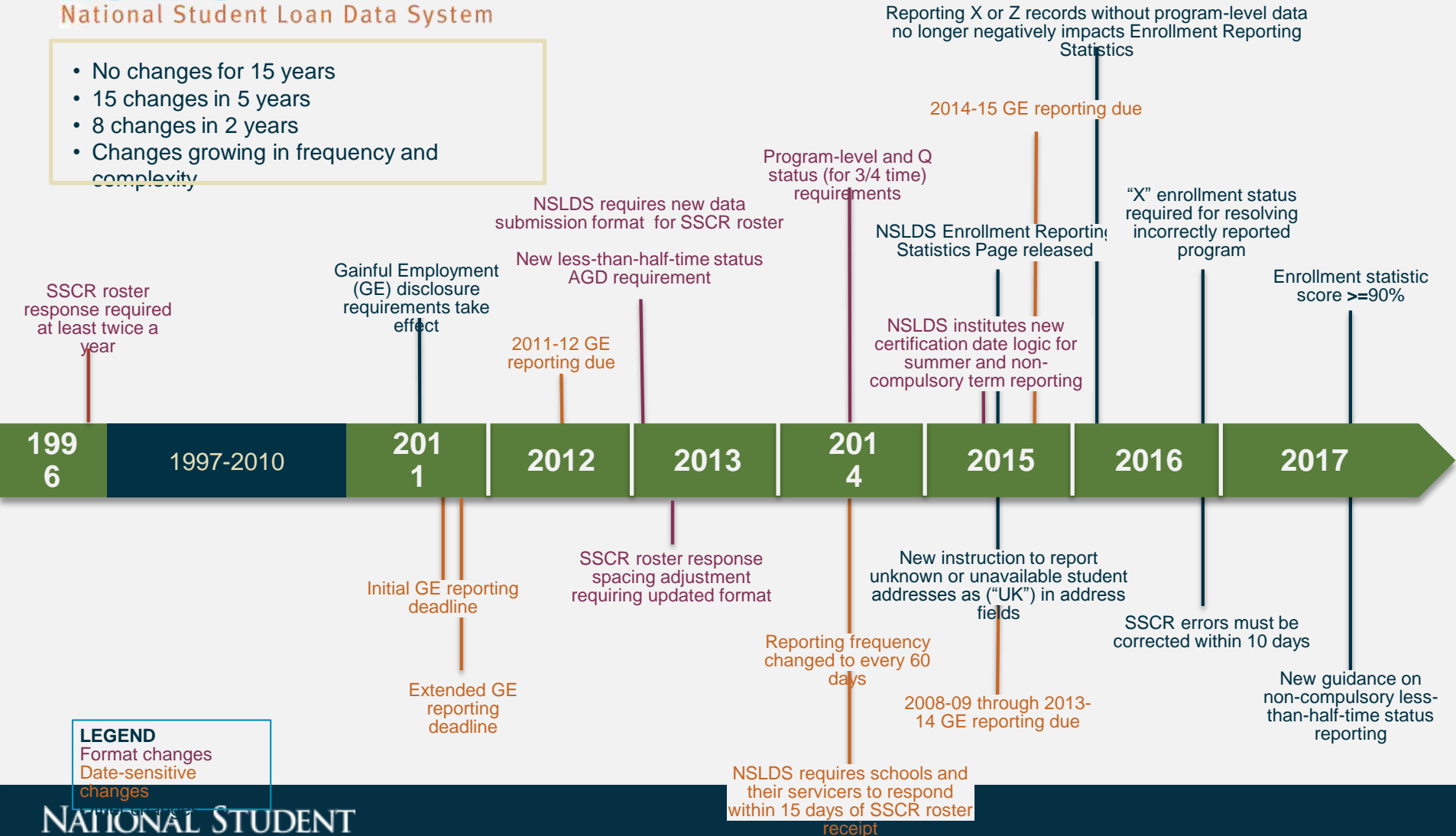
- Adapting to changes in compliance guidance and regulatory requirements
- Support and guidance from Audit Resource Center assisting with reduction and elimination of audit findings
- Decreased loan delinquency and default rates
- Ability to add missing students to SSCR
- Access to other Clearinghouse Services

Acceleration of NSLDS Compliance Changes

NSLDS

National Student Loan Data System

- No changes for 15 years
- 15 changes in 5 years
- 8 changes in 2 years
- Changes growing in frequency and complexity



LEGEND

- Format changes
- Date-sensitive changes



Got Questions?

NATIONAL STUDENT CLEARINGHOUSE®

VERIFICATION SERVICES



Verification Services enables you to refer all commercial enrollment and degree verification requests for your students and alumni to the Clearinghouse for secure, automated and immediate response.

Our service eliminates the work involved in responding to hundreds, perhaps thousands, of requests each year – at no cost to you.

EnrollmentVerify – What Is Included



- Secure automated verifications for your students
- Leverages the data you already supply to the Clearinghouse
- Easy-to-use online management tools
- Flexible reporting options
- Audit trail of all Clearinghouse verifications

EnrollmentVerify – Why It Works for You



- Automates all your enrollment verifications from:
 - Credit grantors
 - Travel companies
 - Computer hardware and software resellers
- Improves efficiency and student service
- Reduces fraudulent student status claims
- No additional programming or data reporting
- Free to institutions
- FERPA compliant
- Free Student Self-Service




EnrollmentVerify

Sample of Student Service Providers

- Potential employers
- Housing providers
- Credit grantors
- Student travel agencies
- Computer companies

EnrollmentVerify

- Schools refer requestors to the Clearinghouse for enrollment verifications
- Requestor uses our web page to send identifying information to the Clearinghouse → 
- Clearinghouse matches the student and provides unblocked directory information to requestor electronically
- Schools review activity on secure web site

What Happens When Enrollment Can't Be Verified?

- **Most EV requests confirmed immediately**
- **When EV request can't be verified, it's due to one of the following reasons:**
 - ✓ Cannot identify requested record
 - Often because requestor entered incorrect information
 - ✓ FERPA Block
 - ✓ Institution has not sent record or has a block on it
 - ✓ Requestor wants to verify non directory information
 - ✓ Student not currently enrolled

DegreeVerify – What Is Included



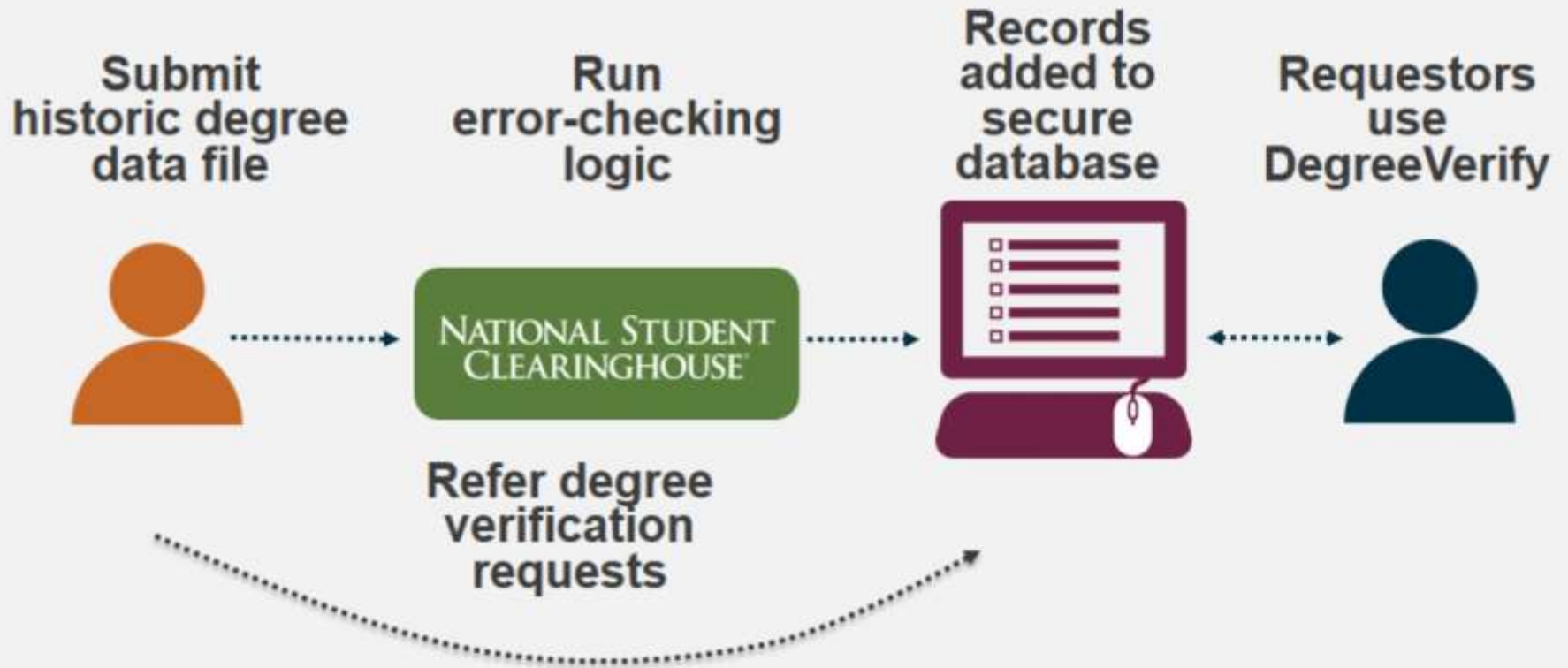
- Secure automated verifications for your students and alumni
- Income generation opportunities
- Easy-to-use online management tools
- Flexible reporting options
- Audit trail of all Clearinghouse verifications
- Fully integrated with enrollment data, providing a unified view of a student's academic achievements

DegreeVerify – Why It Works for You



- Automates all your degree verifications
- Improves your office productivity
- Enhanced service to your students and alumni
- Free to institutions
- Fast, accurate online verifications
- FERPA compliant
- Reduces credentials fraud
- Free Student Self-Service

How DegreeVerify Works



DegreeVerify Certificate

Transaction ID#: 0100204165

Date Requested: 03/15/2012 15:58 EDT

Requested by: LISA BLACK

Date Notified: 03/15/2012 15:58 EDT

Status: Confirmed

Fee: \$14.95

Subject Name: ADAIR
First Name

Middle Name

JONES
Last Name

Name Used While
Attending School:
(if different from above)

Date of Birth:

mm/dd/yyyy

School Name: VS - HOMETOWN UNIVERSITY

Degree Award Year:

Attempt To: Verify a degree

INFORMATION VERIFIED

Name On School's Records: ADAIR JONES
Date Awarded: 01/16/2012
Degree Title: BACHELOR OF SCIENCE
Official Name of School: VS - HOMETOWN UNIVERSITY
Major Course(s) of Study: FINANCE
Major Course(s) of Study: ACCOUNTING
Other Honors: GRADUATED WITH DISTINCTION

Types of Reports Available

- Transaction Report
 - Illustrates volume transaction data
 - Displays verifications by type and status
- Surcharge Report
 - Provides details on income generated for institution
- Workflow Report
 - Shows turn-around times for how timely your institution manages pending transactions requiring additional research

Academic Fraud

Top 5 Resume Embellishments

1. Education

2. Job Title

3. Compensation

4. Reason for leaving previous employer

5. Professional accomplishments

Challenger, Gray and Christmas, Inc.

Academic Fraud

Cost of Academic Fraud

Replacing an employee can cost an organization \$3,500 - \$40,000



Challenger, Gray and Christmas, Inc.

Combating Academic Fraud

Prevalence of Academic Fraud

- 45% of employment, education, and/or credential reference checks contain discrepancies.¹
- Diploma mills are estimated to generate more than half a billion dollars per year.²
- New technologies have made counterfeit diplomas easy and cheap to make or buy.

¹Annual ADP Screening Index

²USA Today

Benefits of Sending you my Degree Files?

- *Maintaining your degree information in our database allows us to provide enhanced value-added services and research that benefit the entire Higher Education community that we are a part of.*
- Your systems do not have to be available in order for us to perform an immediate verification 24x7 if the degree and enrollment information reside in our database.
- When you add a record currently archived on fiche or paper to our database, it is available for automatic verification from that point forward.
- Your data is always safe and secure. We have 23 years of history to back that up. Should anything happen to your system, we still have the information.
- Sending us your data is fast and easy, and the benefits are significant.

What's New in DegreeVerify?

Student ID: Requestors who submit Social Security numbers with their research (aka pending) requests will also be able to provide you with student IDs.

Financial Holds: You will be able to review blocked transactions and click a button to notify the Clearinghouse that a financial hold is no longer valid.

Projected Graduation Date: You will be able to provide a Projected Graduation Date for attendance verification that require research. Using this feature allows you to set expectations for requestors by informing them when a degree may be available in the future.

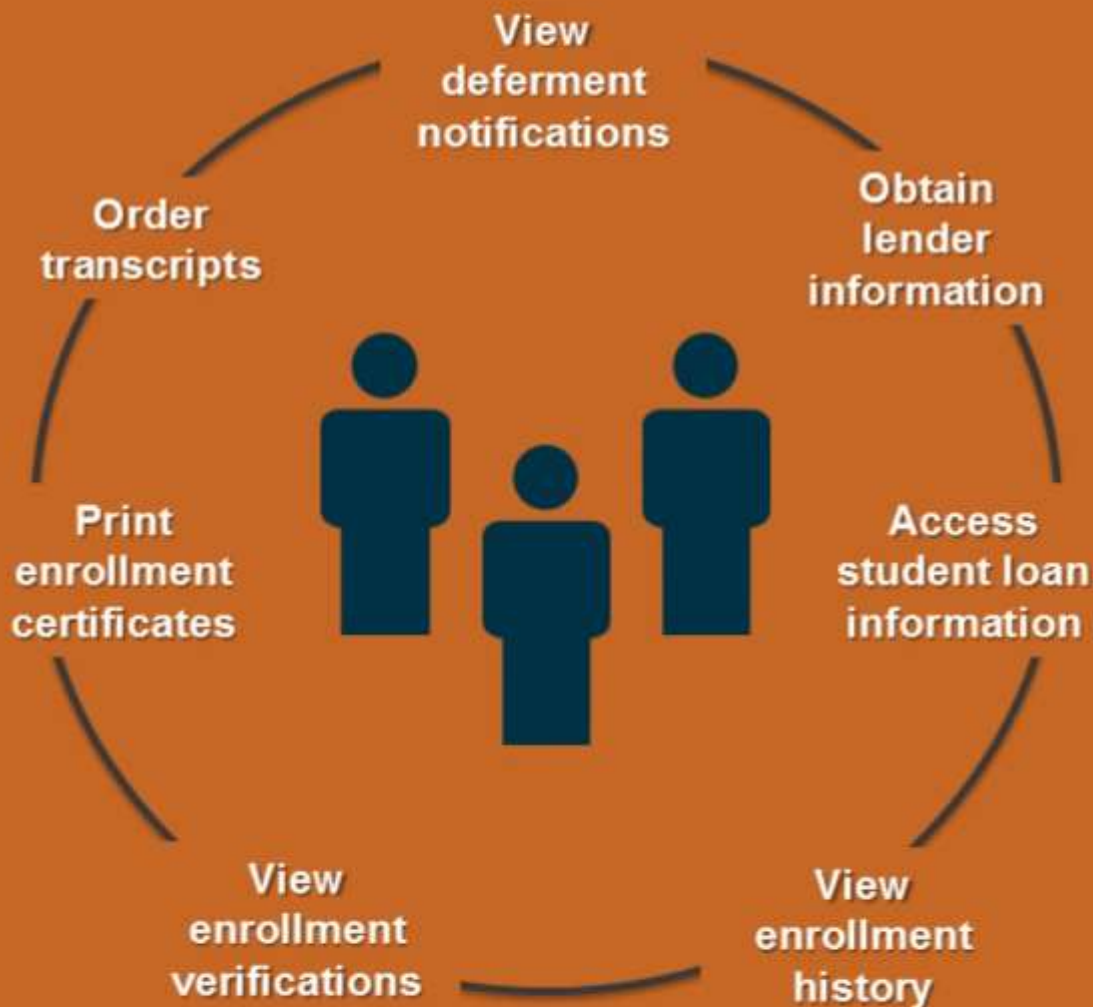
Coming Soon!

Improved matching engine that will decrease the number of verifications that require completion through the pending process.

Eligibility for Additional Benefits

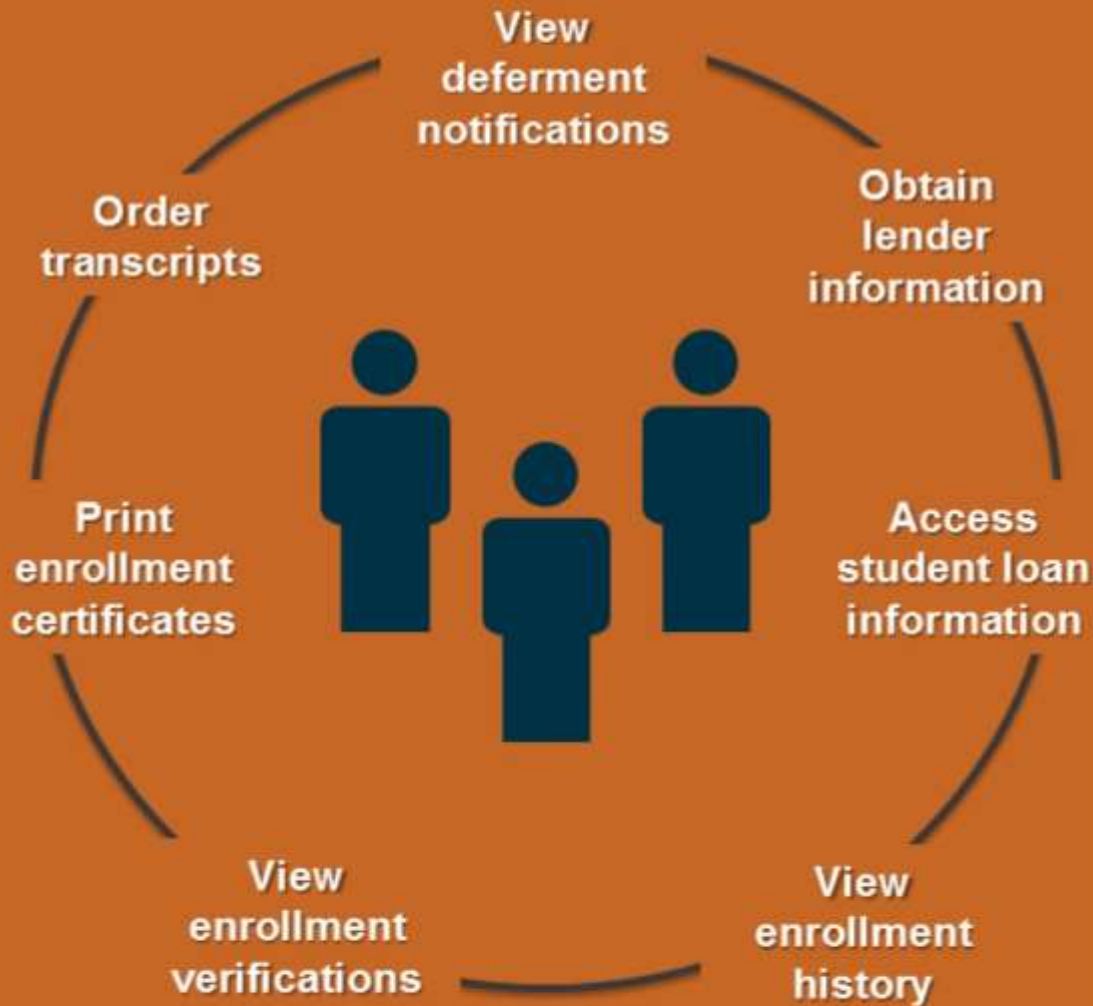
- Free Student Self-Service
 - Student can print enrollment certificates, check deferments, and more at no charge
- Receive degree and graduate data on StudentTracker inquires
- Free DegreeVerify inquiries for your HR department
- Optional surcharge

Student Self-Service



Enables students to access enrollment, student loan information, and other services on their own time

How Student Self-Service Works



School goes live with DegreeVerify and EnrollmentVerify

Clearinghouse creates custom web pages for school

School inserts link from their secure student portal to our self-service web site



Your Human Resources department is eligible for a free DegreeVerify account

DegreeVerify Enhances StudentTracker

- Participants may receive degree data that will enhance your StudentTracker reports
 - Graduated Status
 - Graduation Date
 - Degree Title
 - Degree Type
 - Major
- Helps to inform completion calculations for Research Center completion reports
- Helps transfer schools confirm admissions eligibility





StudentTracker®

**Your Source for Nationwide Student
Postsecondary Outcomes**

Current Students | Former Students | Applicants

StudentTracker Works Across Your Campus



Institutional Research

- Outcome Reporting
- Reporting Reconciliation
- Class Outcomes
- Persistence
- Retention
- Time-to-Completion



Registrar

- Cohort Representation
- Transfer Studies
- Retention
- Enrollment Status
- Reporting Reconciliation
- Prior Enrollment
- Time-to-Completion



Enrollment Management

- Outcome Oversight
- Feeder Institution Analysis
- Transfer Analysis
- Retention Study



Academic Professors

- Department Outcome Analysis
- Future Programs of Study
- Grant Funding Request
- Pre-Professional Programs



Admissions

- Cohort Representation
- Class Outcomes
- Deferred Admissions
- Declined Admissions
- Wait List Outcomes
- Prior Enrollment
- Transfer Studies



Student Services/Affairs

- Program Diversity
- Work-Study Analysis
- Mentor Matching
- Enhancing Advising
- Tutoring Planning

OUR REACH - ENROLLMENT

3,600

colleges and universities participate with the Clearinghouse



Title IV degree-granting institutions representing **98%** of U.S. postsecondary education enrollments participate in the Clearinghouse



Participating postsecondary institutions representing **92%** of all degrees awarded in the U.S.



1.1 MILLION

enrollment verifications



700 MILLION

student record verifications



4.5 MILLION

degree verifications



StudentTracker

A cost effective way to replace survey and anecdotal information with documented enrollment and degree data

Data-driven Decision Making



We compile enrollment and degree records and present the outcomes in easily accessible reports, giving you time to study the outcomes and make data-driven decisions.

How You Can Use StudentTracker



Subsequent Enrollment Query

For currently and/or previously enrolled students/transfer outs



Prior Attendance Query

For pending admissions



Sibling/Parent Enrollment Query

For financial aid reporting requirements



Denied/Declined Admissions Query

For students who did not enroll



Longitudinal Cohort Query

For incoming freshmen or transfers

The Process is Easy

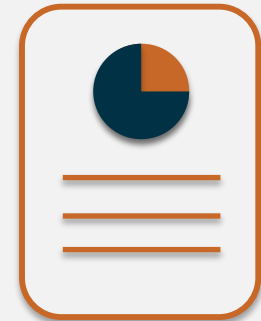
Submit Request File
(automated validation)



Run file against NSC database



Compile results in StudentTracker reports



Return reports via secure FTP
(email notification)

Single Student Search Available

StudentTracker



Convenient User Interface

24/7 easy access to your Request File status, file history, and subscription information



Efficient and transparent processing

Immediate validation, including email notification on Request File validation status.



Automated File Review

Auto remediation on most common errors. StudentTracker flags warnings and errors and provides notes on how to correct.



StudentTracker Reports

- Request File synopsis
- Student-level Detail Report
- Aggregate Report showing most commonly attended institutions

Response Files

The Clearinghouse returns . . .

- **Control Report**
 - ✓ Overview of Results
- **Aggregate Report**
 - ✓ Reports top institutions that students attended
- **Detail Report File**
 - ✓ Returns enrollment and degree* records on non-blocked matched students (*must participate in DegreeVerify service)





What is Reverse Transfer?

It is the transfer of credits from a four-year (or two-year) institution to any two-year institution from which a student transferred. If eligible, the student is awarded an associate degree.



Potential for:

Increased
Funding

**← REVERSE
TRANSFER →**

Completion
Rates

Enrollment

Decrease Student
Loan Default Rates



**How do we know it
increases completion
rates?**

**66% of students transfer
before
earning an associate's degree**

NATIONAL STUDENT CLEARINGHOUSE[®]
RESEARCH CENTER[™]

Increase your graduates!

“Credit When It’s Due (Reverse Transfer) evidence shows a 5% to 18% retention in bachelor’s degree advantage for students who receive Reverse Transfer”

Jason Taylor, Assistant Professor
University of Utah, CWID researcher





Why is Reverse Transfer Important?

Targets student population with highest student loan default rates

Why is Reverse Transfer Important?

Less Student Debt, Higher Default Rates

Students with less student debt are least likely to pay back their loans, because many do not have jobs that pay well.

\$1,000 to \$5,000	34%
\$5,000 to \$10,000	29%
\$10,000 to \$25,000	24%
\$25,000 to \$50,000	21%
\$50,000 to \$100,000	21%
more than \$100,000	18%

Among graduate and undergraduate borrowers who left school in 2009, share who defaulted by 2014.

Sources: Federal Reserve Bank of New York Consumer Credit Panel and Equifax (Published in TheUpshot, NYT, August 31, 2015)



MOST important reason

**Students receive
credentials they have earned!**

← REVERSE TRANSFER →

- The **ONLY** national solution to provide the ability to exchange course and grade data for awarding degrees.
- **Supporting your student success** initiatives by helping to increase both associate and bachelor degree attainment
- **Alleviating the workload** for community colleges and universities in the reverse transfer process.



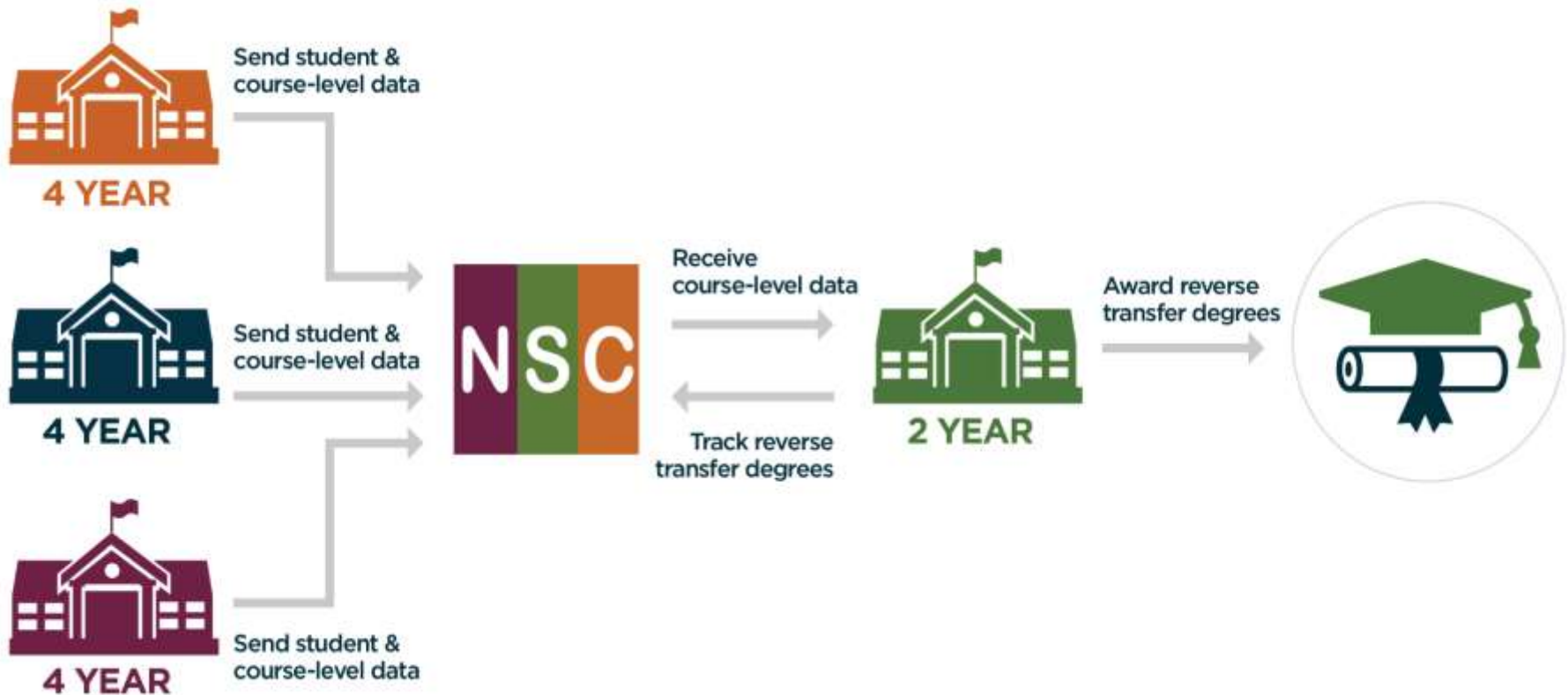


Why A National Solution?

- Most students are mobile
 - 54% of enrollments (transfer ins and outs) at a typical institution, on average, are mobile at any given time
- Successful students are more mobile
- Transfer patterns are complex
 - $\frac{1}{4}$ of all transfers move between states

Reverse transfer can make the difference

How does Reverse Transfer work?



What can the Clearinghouse's Reverse Transfer do for you?

- **Alleviate the workload** by filtering for associate degrees
- **Process the students on your timeline** by downloading cumulative student data when **you are ready** to evaluate for the semester
- **Easily access** the student's information when they call to ask, when can I get my degree?
- **NO shuffling** through different types of transcripts trying to figure out if the student is physically transferring to your institution or is it a reverse transfer student.
- **Your trusted and secure place** for all the reverse transfer students data

What can the Clearinghouse's Reverse Transfer do for you?

- › Help you increase your transfer student retention and graduates
- › Opportunity to offer Reverse Transfer to **ALL your transfer students** no matter where they transferred from across the nation
- › **One file** submission of course grade data from sending institution
- › No need to send transcripts throughout the semester

1.

Sign a participation agreement

2.

Work with your partner institutions to participate

3.

Establish a Reverse Transfer account

**Best of All,
Reverse
Transfer
Is Free!**

**Become Part of the
National Solution Today!**



Transcript Services

**Your Trusted Source for
Postsecondary Transcript
Services**



- It is our goal to provide you relief from administrative burdens and costs related to the ordering and fulfillment of transcripts by easing the process and continuing to align ourselves with Strategic Partners such as Ellucian
- With nearly 1,000 schools participating in Transcript Services, we strive to continue to make your transcript process easy by providing *FAST*, *FASTER*, and *FASTEST* service

The Transcript Process and Benefits are Based on Your Needs

FAST ONLINE ORDERING	FASTER AUTOMATION	FASTEST FULL INTEGRATION
Your Needs		
<ul style="list-style-type: none">• No internal IT resources required• Your required effort (guided by your Clearinghouse implementation rep)• Implementation Time: In as little as a day	<ul style="list-style-type: none">• Limited development by your SIS experts• Your required effort (guided by your Clearinghouse implementation rep)• Implementation Time: In as little as two weeks	<ul style="list-style-type: none">• IT/SIS resources for connections/configurations• Your required effort (guided by your Clearinghouse implementation rep)• Implementation Time: 45 days
Your Benefits		
<ul style="list-style-type: none">• 24/7 online ordering with fee collection• Eliminates processing/filing of paper requests• Real-time reporting	<ul style="list-style-type: none">• Personnel resource savings• Reduced transcript fulfillment time• Automated exchange of order and status data between NSC and your SIS	<ul style="list-style-type: none">• Full integration with your SIS• Automates every processing step• Automatic printing of paper transcripts• Savings in paper, postage, and personnel costs

FAST

ONLINE ORDERING

- Enables your students and alumni to order transcripts online via your custom transcript ordering form
- Gives you valuable time back by electronically notifying your students of holds
- Tells you “why” your students are ordering transcripts
- Collects your fees for easy reconciliation
- Ensures transcript orders are complete and legible
- Enables electronic transcripts options

FASTER

AUTOMATION

- Includes all the benefits and features of the FAST service
- Speeds transcript processing
- Automatically checks for holds, then notifies students with customized text
- Enables automated processing for highly modified SIS software
- Provides batch PDF delivery
- Offers secure delivery and tracking of electronic PDFs and state-of-the-art PDF document security

FASTEST

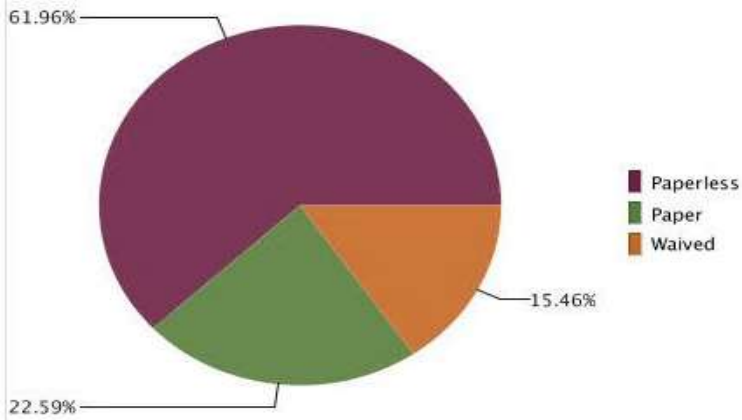
FULL INTEGRATION

- Includes all of the benefits and features of the FAST service
- Provides real-time, automated transcript ordering, production, and electronic delivery between the Clearinghouse Transcript Ordering and your SIS systems
- PDF and EDI generation capabilities embedded within the solution
- No additional software or hardware required within the institutions computing environment
- No cost to the institution

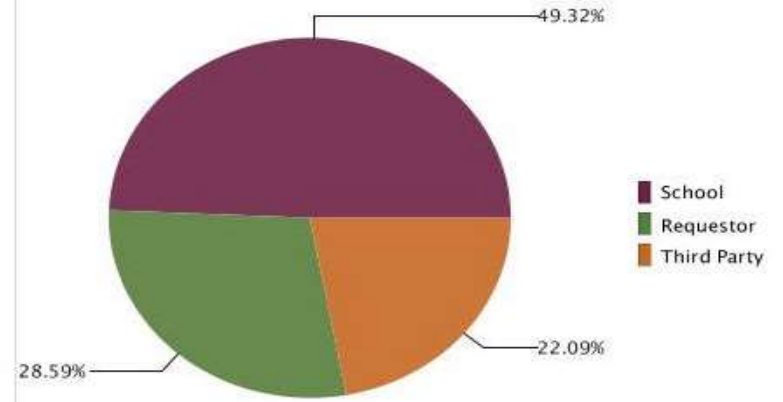
Integration Options

- eTranscripts with Ellucian integration
- PeopleSoft/Campus Solutions Integration
- API integration for any SIS

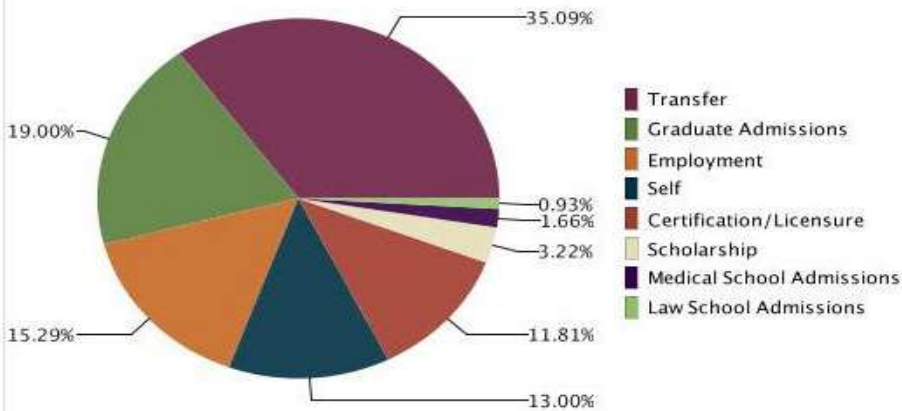
Consent Type



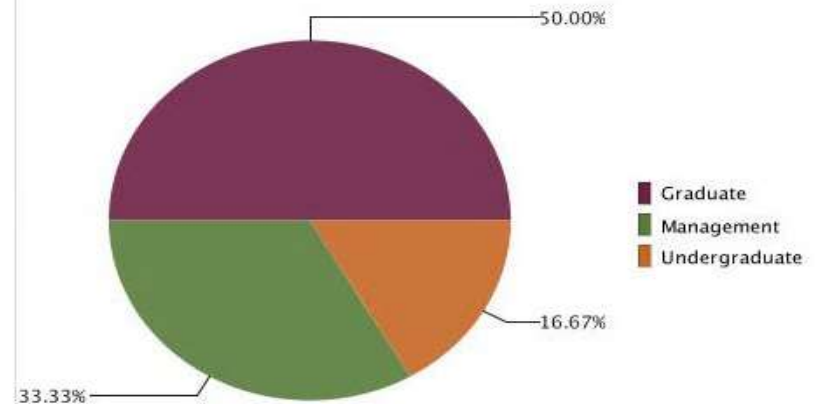
Recipient Category



Transcript Purpose



Transcript Type



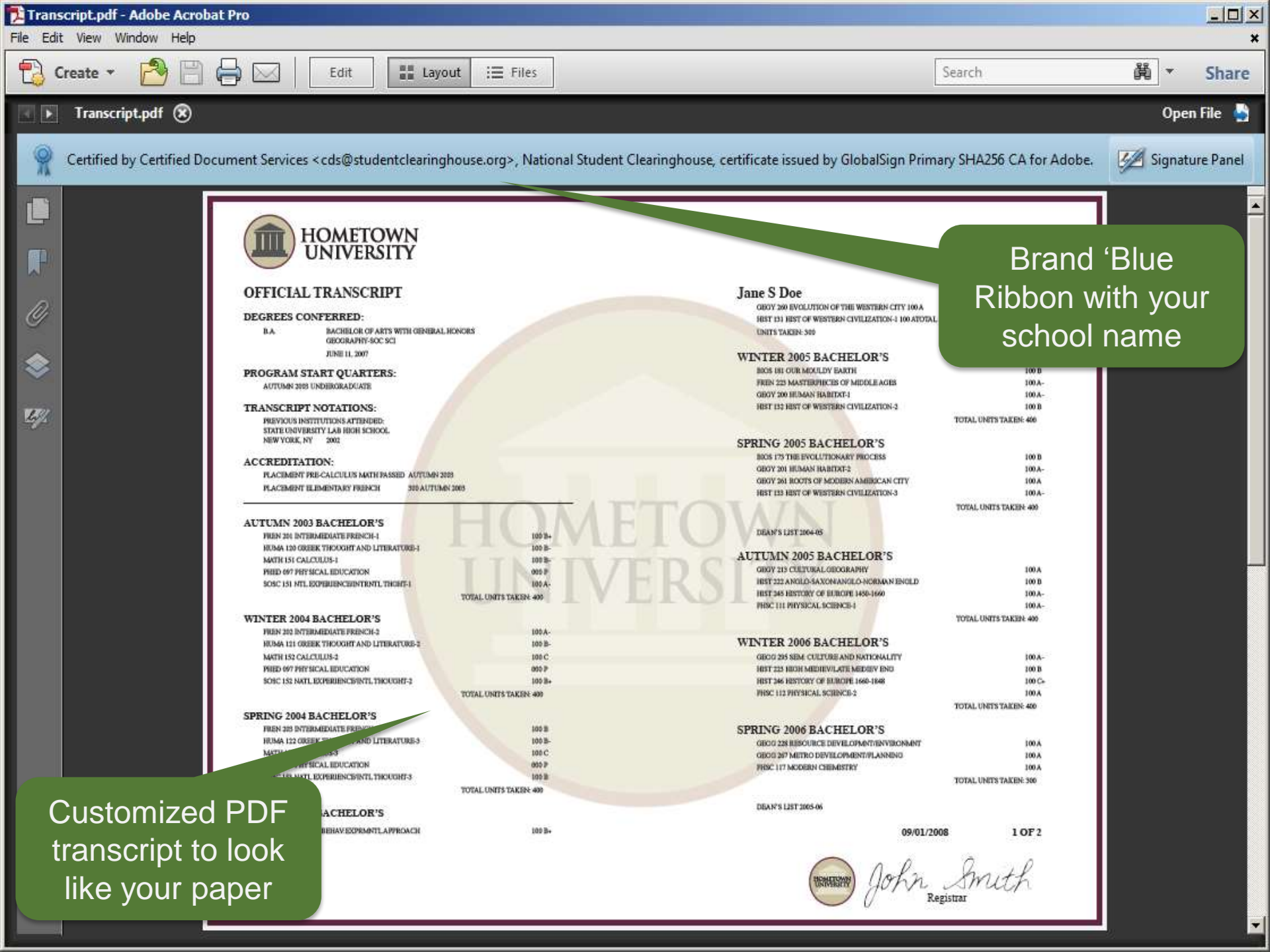


Transcript Delivered In Minutes

Order #:	12102692-1
Order Date:	01/09/2014 4:46 PM ET
Consent Rec'd:	01/09/2014 4:47 PM ET
Consent Type:	Paperless
Order History:	
Order Placed	01/09/2014 4:46 PM ET
Paperless Consent Form Received	01/09/2014 4:47 PM ET
In Process at School	01/09/2014 4:50 PM ET
Electronic Transcript Uploaded	01/09/2014 4:51 PM ET
Electronic Transcript Sent	01/09/2014 5:00 PM ET
Electronic Transcript Retrieved	01/10/2014 9:01 AM ET

14 minutes:
*Order placed,
consent form complete,
and PDF ready to be
securely picked up!*

Electronic Transcripts sent out of network are available for download up to 30 days. Transcripts through ETX will be available for 180 days. After the expiration period is reached in both cases, the Clearinghouse permanently removes the transcript from our servers.



OFFICIAL TRANSCRIPT

DEGREES CONFERRED:

B.A. BACHELOR OF ARTS WITH GENERAL HONORS
GEOGRAPHY-SOC SCI
JUNE 11, 2007

PROGRAM START QUARTERS:

AUTUMN 2005 UNDERGRADUATE

TRANSCRIPT NOTATIONS:

PREVIOUS INSTITUTIONS ATTENDED:
STATE UNIVERSITY LAB HIGH SCHOOL
NEW YORK, NY 2002

ACCREDITATION:

PLACEMENT PRE-CALCULUS MATH PASSED AUTUMN 2003
PLACEMENT ELEMENTARY FRENCH 300 AUTUMN 2003

AUTUMN 2003 BACHELOR'S

FREN 201 INTERMEDIATE FRENCH-1 100 B+
HUMA 120 GREEK THOUGHT AND LITERATURE-1 100 B-
MATH 151 CALCULUS-1 100 B-
PHED 097 PHYSICAL EDUCATION 000 P
SOHC 151 NATL EXPERIENCE/INTL THOUGHT-1 100 A-
TOTAL UNITS TAKEN: 400

WINTER 2004 BACHELOR'S

FREN 202 INTERMEDIATE FRENCH-2 100 A-
HUMA 121 GREEK THOUGHT AND LITERATURE-2 100 B-
MATH 152 CALCULUS-2 100 C
PHED 097 PHYSICAL EDUCATION 000 P
SOHC 152 NATL EXPERIENCE/INTL THOUGHT-2 100 B+
TOTAL UNITS TAKEN: 400

SPRING 2004 BACHELOR'S

FREN 203 INTERMEDIATE FRENCH-3 100 B
HUMA 122 GREEK THOUGHT AND LITERATURE-3 100 B-
MATH 153 CALCULUS-3 100 C
PHED 097 PHYSICAL EDUCATION 000 P
SOHC 153 NATL EXPERIENCE/INTL THOUGHT-3 100 B
TOTAL UNITS TAKEN: 400

BEHAV EXP/INTL APPROACH 100 B+

Jane S Doe

GEOY 260 EVOLUTION OF THE WESTERN CITY 100 A
HIST 131 HIST OF WESTERN CIVILIZATION-1 100 A TOTAL
UNITS TAKEN: 300

WINTER 2005 BACHELOR'S

BIOC 181 OUR MEXILY EARTH 100 B
FREN 223 MASTERPIECES OF MIDDLE AGES 100 A-
GEOY 200 HUMAN HABITAT-1 100 A-
HIST 132 HIST OF WESTERN CIVILIZATION-2 100 B
TOTAL UNITS TAKEN: 400

SPRING 2005 BACHELOR'S

BIOC 175 THE EVOLUTIONARY PROCESS 100 B
GEOY 201 HUMAN HABITAT-2 100 A-
GEOY 261 ROOTS OF MODERN AMERICAN CITY 100 A
HIST 133 HIST OF WESTERN CIVILIZATION-3 100 A-
TOTAL UNITS TAKEN: 400

DEAN'S LIST 2004-05

AUTUMN 2005 BACHELOR'S

GEOY 213 CULTURAL GEOGRAPHY 100 A
HIST 222 ANGLD-SAXON/ANGLO-NORMAN ENGLD 100 B
HIST 245 HISTORY OF EUROPE 1450-1660 100 A-
PHSC 111 PHYSICAL SCIENCE-1 100 A-
TOTAL UNITS TAKEN: 400

WINTER 2006 BACHELOR'S

GEOG 295 SEM. CULTURE AND NATIONALITY 100 A-
HIST 223 HIGH MEDIEVAL/ATE MED/IV ENG 100 B
HIST 246 HISTORY OF EUROPE 1660-1848 100 C-
PHSC 112 PHYSICAL SCIENCE-2 100 A
TOTAL UNITS TAKEN: 400

SPRING 2006 BACHELOR'S

GEOG 228 RESOURCE DEVELOPMENT/ENVIRONMENT 100 A
GEOG 267 METRO DEVELOPMENT/PLANNING 100 A
PHSC 117 MODERN CHEMISTRY 100 A
TOTAL UNITS TAKEN: 300

DEAN'S LIST 2005-06

09/01/2008

1 OF 2



John Smith
Registrar

Brand 'Blue Ribbon with your school name

Customized PDF transcript to look like your paper

Transcript Services Redesign

- Major enhancement is the website is now mobile responsive resulting in availability on desktop, tablets and MOBILE.
- Goal is to decrease number of fields and keystrokes so total processing time is cut 50%.
- New student ordering experiences was shown at ACCRAO and Ellucian Live garnering positive comments and requests for participation in MVP.
- Scheduled for testing in July, 2018. General Availability is scheduled for the fall of this year.

Welcome Page

Our school will be closed from April 1, 2018 through April 7, 2018 for spring break. We will resume the processing of transcripts on April 8, 2018 for any transcripts that are not fulfilled automatically over break.

Clearinghouse Information

Payment will be accepted, if a cost is involved, with any major credit or debit card. Your credit or debit card is not charged until your school sends your transcripts(s). However, if you use a debit card, your bank may put a hold on your funds when we pre-authorize your payment. If you have questions on the pre-authorization, please contact your bank.

[Order Transcript\(s\)](#)

- Adding customized text to the “Welcome” page is available to Institutions
- Customized headers will be generated based on Information provided in the school profile. If none exist, a generic NSC header will be displayed on each page.

Personal Page

1 Enter Personal Information

2 Select Transcript and Delivery Details

3 Confirm Order and Checkout

Enter Personal Information

Personal Information All fields required, unless otherwise indicated

First Name

Sally

Middle Name

(Optional)

Last Name

Student

Date of Birth

09/09/1990

MM/DD/YYYY

Has your name changed since attending school?

Yes

No

Student Identification Information

Hometown ID

1111

Confirm Hometown ID

1111

Social Security Number

**

XXX-XX-XXXX

Confirm Social Security Number

**

XXX-XX-XXXX

Are you currently enrolled?

Yes

No

- Questions are being asked so if the answer is no, the required fields remain hidden helping to reduce the number of fields on a page. Example: Has your name changed since attending school?
- The action button, i.e. Continue, is not activated until all of the field validations are met ensuring all of the data is entered and valid.

Cancel Order

Continue >

Contact Page

1 Enter Personal Information

2 Select Transcript and Delivery Details

3 Confirm Order and Checkout

Enter Personal Information

Contact Information All fields required, unless otherwise indicated

Address 1

123 Main Street

Street number and name or PO Box

Address 2

Building, campus box, floor, apt, suite (Optional)

Zip/Postal Code

20171

City

Herndon

State/Territory/APO

Virginia

Country

United States

Email

Sapstudone@gmail.com

Confirm Email

Sapstudone@gmail.com

Phone Number

5678769876

XXX-XXX-XXXX

Send order updates via text messaging to this phone number?

Yes

No

Allow the school to use this information to update their records?

Yes

No

Address information will be used on future pages to save the user from having to type the same information two or three times.

Cancel Order

Continue >

Recipient Page

1

Enter Personal Information

2

Select Transcript and Delivery Details

3

Confirm Order and Checkout

Select Transcript and Delivery Details

Recipient All fields required, unless otherwise indicated

According to the Family Educational Rights and Privacy Act (FERPA), in certain instances, schools must obtain the student's permission in order to release information from his or her educational records. The type of consent form that is required is determined by recipient type.

College or University

State/Territory/APO

Alabama

Country

United States

Select School

University Of Mobile

University Of Mobile

Not in List

Organization

Business or Individual

Me

- If additional information is needed for a recipient, the fields will be displayed after that recipient is chosen decreasing number of clicks and fields.
- "Type ahead" is used for the school selection field

Cancel Order

Continue >

Delivery Method Page

Delivery Method All fields required, unless otherwise indicated

When do you want to have your transcript(s) sent?

Current transcript

What type of transcript do you want?

Graduate

What is the purpose of your transcript?

Transfer

Attachments (optional, up to 2)

(.pdf, .doc, .docx, .jpg, .jpeg, .docx file types allowed)

Transcript Delivery Method

Mail

Electronic

- Once a delivery method is selected, a summary of the fees associated with that method will be displayed.

How many copies do you want?

1 - \$5.00

\$5.00

Online Processing Fee

\$2.25

Recipient Fee Total **\$7.25**

Terms and Conditions:

Your transcript will be sent electronically. The recipient will receive 2 emails to retrieve the electronic transcript; one containing a link to retrieve the transcript and the other is a password for your secured transcript. National Student Clearinghouse cannot be responsible for whether or not your recipient retrieves or accepts the electronic transcript.

I have read and accept the terms and conditions for the delivery method of Electronic?

Yes

No

< Previous

Cancel Order

Continue >

Recipient Email Page

1

Enter Personal Information

2

Select Transcript and Delivery Details

3

Confirm Order and Checkout

Provide Delivery Information

Recipient: UNIVERSITY OF MOBILE

Recipient Delivery Information All fields required, unless otherwise indicated

Recipient

UNIVERSITY OF MOBILE

Email Address

mobile@ala.edu

Confirm Email Address

mobile@ala.edu

- The goal is to pre-populate fields as much as possible to save keystrokes. In this example, the recipient name is pre-populated.
- Only the fields needed to complete transaction are displayed on a page. In this example, email address is required since it is an Electronic delivery method so address is not shown.

< Previous

Cancel

Add to Cart >

1

Enter Personal Information

2

Select Transcript and Delivery Details

3

Confirm Order and Checkout

Provide Delivery Information

Recipient: SALLY STUDENT

Recipient Delivery Information All fields required, unless otherwise indicated

Name of Recipient

SALLY STUDENT

Attention

(Optional)

Address 1

123 MAIN STREET

Street number and name or PO Box

Address 2

Building, campus box, floor, apt, suite (Optional)

Zip/Postal Code

20171

City

HERNDON

State/Territory/APO

Virginia

Country

United States

Phone Number

5678769876

XXX-XXX-XXXX

- Only the fields needed to complete transaction are displayed on a page. In this example, recipient address is required since the delivery method is mail.
- If the recipient is the student, the address fields will be pre-populated with the Contact page field values.

- 1 Enter Personal Information
- 2 Select Transcript and Delivery Details
- 3 Confirm Order and Checkout

Confirm Order and Checkout

Pending Order Details

Add Recipient +

UNIVERSITY OF MOBILE

 Edit  Remove

MOBILE@ALA.EDU

Delivery Method: Electronic

Online Processing Fee

\$2.25

1 Copy

\$5.00

Recipient Total

\$7.25

Total Fees for Order

\$7.25

- Like other sites where purchases are made, a shopping cart is available to review the order.
- A shopping cart icon is located in the header as a type of navigation to this page.
- The student may “Add Recipient” when another transcript is desired.

Cancel Order

Checkout >

Signature Consent Form

Transcript Ordering Center

NATIONAL STUDENT
CLEARINGHOUSE

1 800

24

3

1

Enter Personal Information

2

Select Transcript and Delivery Details

3

Confirm Order and Checkout

Confirm Order and Checkout

Sign Consent Form (all fields required, unless otherwise indicated)

A signed consent form is required to release your transcript. If we do not receive your consent form within 30 calendar days from the date you submit your request, your order will be canceled and you will not be charged.

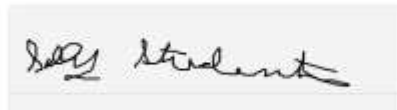
Requestor: SALLY STUDENT
Order Number: 123456

Transcript Recipient(s):
UNIVERSITY OF MOBILE
SALLY STUDENT

Electronic Consent Form

The fastest way to submit your consent form is electronically. Use your finger or mouse to draw your signature in the box. After you submit your signature, you may download a signed copy of the consent form for your records prior to providing payment in the next step.

Sign here



Signature Date: 04/20/11 09:29:2016

By submitting this signature, I, SALLY STUDENT, verify that I am the above named student and my electronic signature provided in this form is authentic, and has the same validity and legally binding effect as signing this consent form by my hand or ink.

Enter Signature

Review Signature

Printable Consent Form

If you would prefer to provide a signed paper copy, you may [download a copy of the consent form](#) and either mail a copy to National Student Clearinghouse or provide a scanned copy in an e-mail attachment. Your order will be canceled if a consent form is not received within 30 days.

Cancel Order

Continue >

- NSC offers paperless and paper consent forms. However, paperless are being recommended.
- Student is required to sign their signature in the supplied box.

Payment Page

Confirm Order and Checkout

Payment Details All fields required, unless otherwise indicated

Accepted Credit Cards:



Cardholder Name

Sally Student

Card Number

4111111111111111

Security Code

123

Expiration Date

Month

March

Year

2021

Do you want to use your contact address as your billing address?

Yes

No

Address 1

123 MAIN STREET

Street number and name or PO Box

Address 2

Building, campus box, floor, apt, suite (Optional)

Zip/Postal Code

20171

City

HERNDON

State/Territory/APO

Virginia

Country

United States

- Payment page is now created by NSC so the look and feel of the site is expressed on this page.
- First Data is our partner and accepts the credit card number so they are not stored on NSC servers.
- Apple Pay will be added as a payment time in a future release offering a popular payment type for students.

Total Fees for Order: \$19.50

Cancel Order

Submit Order >

Confirmation Page

Order Number: 12345

REQUESTOR: SALLY STUDENT
123 MAIN STREET
HERNDON, VA 20171
US

Hometown University

03/23/2018 04:20:31

Credit Card Ending 1111

- Final page in the transcript ordering process
- Summarizes the requestor (i.e. student) information as well as the recipient delivery method and fees.

RECIPIENT: UNIVERSITY OF MOBILE

MOBILE@ALA.EDU

Delivery Method: Electronic

Online Processing Fee	\$2.25
1 Copy	\$5.00
Recipient Total	\$7.25

RECIPIENT: SALLY STUDENT

123 MAIN STREET
HERNDON, VA 20171
US

Delivery Method: Mail

Online Processing Fee	\$2.25
2 Copies	\$10.00
Recipient Total	\$12.25

Total Fees for Order \$19.50

Your credit card will not be charged until consent is received and transcript(s) are sent. The charge for this transaction will appear on your credit card statement as "College Transcript". A copy of this order will be sent to SAPSTUDONE@GMAIL.COM

Key Differentiators

- Transcript Services is provided at no cost to your institution
 - No minimum usage fees, implementation fees or maintenance fees
- Gold standard digital security and document control
- Secure level 2 PCI compliant delivery of transcripts
- FISMA, SOC2, and PCI compliant print facility that prints, inserts, and mails transcripts
- Touch-free transcript delivery
- Non Profit Status



NSC SecurePrint is...



Secure

- **Secure Production**
 - Produced in a FISMA-certified and SOC2 compliant facility
 - Uses same information security standards required for stock/bond certificate printing
- **Secure paper**
 - Defensa Premium Bond 24 lb. paper
 - Embedded visible color fibers and invisible fibers
 - Copy- and scan-evident features
 - “UNAUTHORIZED COPY” pantograph and uncopyable chain link fence watermark
- **Secure print application**
 - Printloc toner adhesion: Ink soaks into the paper, instead of sitting on top of it
 - Color reactivity to bleach, oxidizers, acids and bases, and other solvents
- **Secure mail**
 - Mailed in tamper-evident envelopes





Flexible

- Monday through Saturday production and mailing
- Standard First Class Mail and Express shipping



Configurable

- Branded with your seal and logo
- Customizable cover letter
- Include your transcript legend and attachments
- Portrait or landscape layout
- Black and white or color printing

Sample Transcript Package

HOMETOWN UNIVERSITY

OFFICIAL TRANSCRIPT

DEGREES CONFERRED:
SEE ATTACHED LIST OF DEGREES

PROGRAM START QUARTERS:
SEE ATTACHED LIST OF QUARTERS

TRANSCRIPT NOTATIONS:
SEE ATTACHED LIST OF NOTATIONS

ACCREDITATION:
SEE ATTACHED LIST OF ACCREDITATION

AUTUMN 2003 BACHELORS
SEE ATTACHED LIST OF DEGREES

WINTER 2004 BACHELORS
SEE ATTACHED LIST OF DEGREES

SPRING 2004 BACHELORS
SEE ATTACHED LIST OF DEGREES

AUTUMN 2004 BACHELORS
SEE ATTACHED LIST OF DEGREES

Hometown University – Transcript Explanation

Office of the Registrar 703-451-1234
Registration Hall 703-451-4121 FAX
 123 Main Street
 Hometown, VA 22011 703-451-4300

Accreditation
 Hometown University is accredited by the Southern Association of Colleges and Schools. Other accreditation bodies listed in the interests of clarity and will be provided upon request.

Validations
 A FER transcript is an official statement of record provided from the recipient university to the FER file directly from the National Student Clearinghouse. A FER transcript received in any other manner is not official.

Academic Calendar
 Hometown University operates on the semester system, consisting of autumn/winter fall and spring semesters. There is also a summer semester which includes courses that are first weeks only courses, and late weeks only courses. Late weeks courses are offered between regular semesters in May, August, and December.

Credits
 The unit of academic credit is the semester hour.

Course Numbering System
 100-299 Undergraduate lower division courses
 300-499 Undergraduate upper division courses
 500-599 Undergraduate or graduate courses
 600-799 Graduate courses
 Beginning Autumn 2001, a "17" appears after the course number on all graduate-level courses.

Grading System
 Grades Computed in Grade Point Average
 A Superior 4.0000 points
 B Above 3.5000 points
 C Average 2.75000 points
 D Below Average 2.0000 points
 E Failure 0.0000 points
 WF Withdrawn-Failing 0.0000 points

Credits Not Computed in Grade Point Average
 AU Audit
 IC Incomplete
 IP In Progress
 NI No Credit (generally assigned to laboratory courses)
 P Pass
 T Test Out
 W Withdrawn (Beginning Fall 2001, this grade was awarded to any course dropped after the third quarter of the term)
 Y Credit Granted (Student elected credits-to-credit grading option – for elective credit only)
 Z No Credit Granted (Student elected credits-to-credit grading option – for elective credit only)

Other Symbols and Abbreviations
 A Course Repeated (grade included in cumulative credits)
 I Course Repeated (grade and credits included in cumulative credits)
 ENR Course Repeated (grade not included in cumulative credits)
 WE Writing Enhanced course (first offered Fall 2003)
 MC Student indicated course (first offered Fall 2003)
 W Course subject to course

Grade Point Average
 Transfer credits and first credits are shown as cumulative records only. Credits and grades earned through transfer credits are reflected in the cumulative hours and grade point average. The cumulative grade point average is calculated by dividing total lower points by total number of hours attempted (grade hours).

Graduation Honors of Achievement (only Hometown Honors)
 Summa Cum Laude 3.50 – 4.0 GPA on all work attempted
 Magna Cum Laude 3.25 – 3.49 GPA on all work attempted
 Cum Laude 3.00 – 3.24 GPA on all work attempted

Departmental Honors
 Departmental Honors in the major are available in several disciplines for outstanding students who have achieved distinction as determined by measures specific to the departmental honors program.

President's Recognition
 President's Recognition is awarded to graduating seniors for exceptional performance in a traditional mannerly manner, as prescribed by Faculty in the respective field. This award was established in 1980 and was first awarded in May 1980 graduation.

High Distinction in Liberal Arts and Sciences (cross-college)
 General Honors in Arts and Sciences
 High Distinction in Liberal Arts and Sciences is awarded to graduating seniors who have completed five approved courses from four areas of mathematics, science, humanities, and social science, with a cumulative grade point average of 3.50 or above. Five courses.

Other honors may occasionally be listed on the student record. Contact the Registrar's Office for information regarding.

Family Educational Rights and Privacy Act of 1976
 This information is confidential. Its release is governed by Family Educational Rights and Privacy Act of 1976, as amended. In accordance with this act, this transcript is released to you on the condition that it will not be made available to any other party without the student's written consent. (Revised September 2003)

HOMETOWN UNIVERSITY
 Hometown University
 200 Dulles Blvd., Suite 200
 Herndon, VA 22031

09/07/2016

MICHELLE JANUSKA
 10 HOMETOWN LN
 HERNDON, VA 20171

LIZZIE BENNET has requested that we send you a copy of their official transcript. This transcript has been printed on a special paper with the following security features providing confirmation that it is an authentic document.

- Two visible red and blue colored fibers in the actual paper stock
- A chain link fence watermark embedded in the paper fibers, visible by holding it up to the light
- Toner Adhesion and chemical reactivity when exposed to any counterfeiting efforts using bleach, acid, etc.

Please don't hesitate to contact us if you have any questions.

Most Sincerely,

 John Smith
 Director of Registration
 703-318-0000
 john.smith@hometown.edu

HOMETOWN UNIVERSITY
 Department of Information and Records
 200 Dulles Blvd., Suite 200
 Herndon, VA 22031

OFFICIAL TRANSCRIPT

1000 First Street, Herndon, VA 22031

OFFICIAL TRANSCRIPT ENCLOSED
TRANSCRIPT INFORMATION CENTER, P. 303, 6/2003

How Does NSC SecurePrint Work?



Student or Alumnus



Your Institution

NATIONAL STUDENT
CLEARINGHOUSE[®]



Print Facility

Submits a
transcript
order online

Fulfills the
order with a
PDF transcript

Updates order
status and
sends print
job

Prints, inserts,
and mails the
transcript



Pricing

- Your institution can elect to cover each of the following costs for your students
- Shipping and handling (per order)
 - Black and white: \$ 1.80
 - Color: \$ 2.40
- Express Delivery (per package)
 - Domestic: \$27.00
 - Canada and Mexico: \$47.00
 - International: \$60.00

StudentTracker®

Premium Service

Output



ANALYSIS READY
Transforms detail report into **one row per student**

Efficiency



REQUEST FILE RE-RUN
Saves time by re-running instead of re-loading file; up to four times within 365 days

Comparisons



SIGNATURE AND SNAPSHOT REPORTS
Uses your institution's data to compare your institution with national sectors

Integration



DATA VISUALIZATION
Integrates reporting with graphics for more compelling stories

Analysis-Ready File Transmitted via Your Secure FTP Account

Quantitative

Calculates the number of days between different educational milestones

Organized

One student per row enables concurrent enrollment to be easily identified



Standardized Logic

Retention and persistence

Comprehensive

Eight consecutive years of reporting

Ability to Re-Run Request Files



Save time by re-running files up to four times over one year

Follow your student cohort for several years to see comprehensive outcomes

Ensure flexibility so any user can re-run cohort files previously submitted

Retain your filenames to ensure you are re-running the correct file

Download Stored Institution-Level Reports

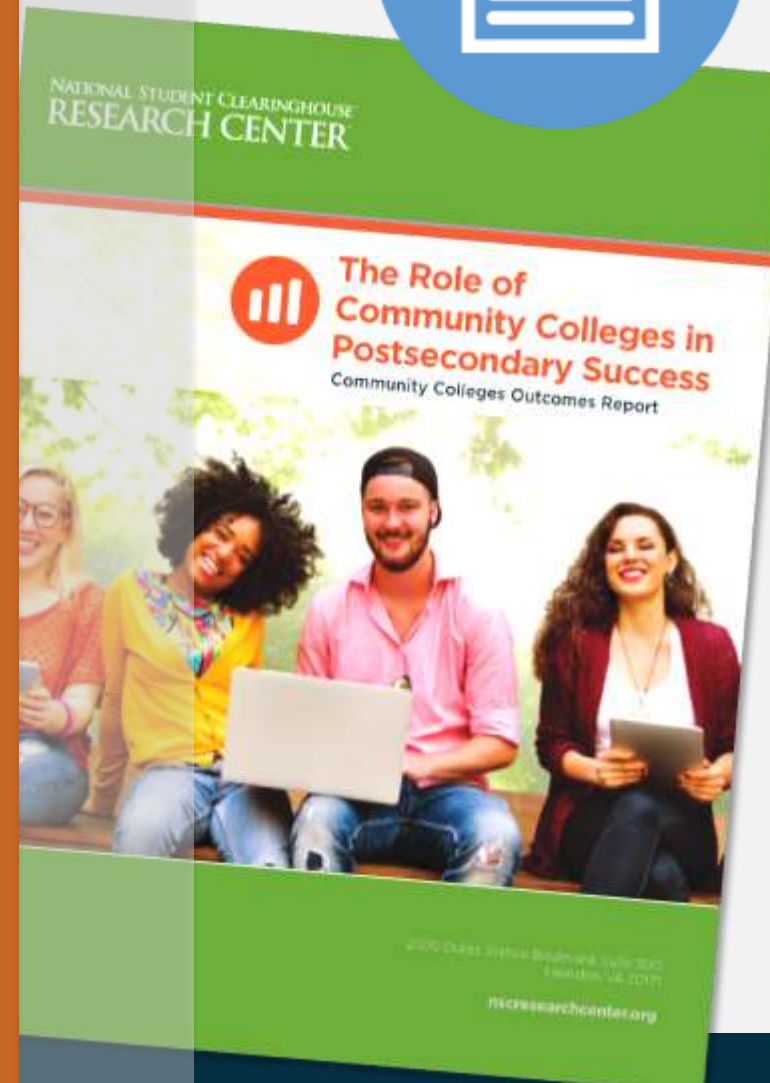
- Completions
- Persistence & Retention
- National numbers for your school sector

Signature
REPORT
STATE SUPPLEMENT

12

Snapshot
REPORT

Yearly Success and
Progress Rates



Immediate Collaboration: Visualizations



Access visual representations of your StudentTracker Request File results and our Research Center's Completions Report



Identify influences impacting your student retention and persistence so you can make the necessary alterations



Tell a story through visualization that you can share with your colleagues and senior leadership team

StudentTracker®

Premium Service



VALUE-BASED PRICING

\$1,995

> 10,000 students (all levels)

\$1,295

4,000 – 10,000 students (all levels)

\$795


< 4,000 students (all levels)





What's on the Horizon?

- Veterans Compliance Reporting Re-Engineering Project
- My Hub



Veterans Compliance Reporting Re-Engineering Project

A national initiative to streamline veterans compliance reporting, certification, and recertification

Converts today's veterans compliance reporting process into a streamlined solution.

AACRAO Work Group

Institution



One dimensional:

- Compliance
- Student success
- Accountability
- Program evaluation
- Credential production
- Credential verification
- Reporting & analysis

Student Profile

Authenticated user
Detailed profile

Education

Enrollment
Transcripts
Co-Curricular
Certs/Dig. Cred.
Diplomas



Career

Pathways
Research
Skills

Resume

Portable portfolio
Competencies
Experiential record

Multi Dimensional:

- Pathways
- Program insights
- Student optimization
- ROI investment

How Can We Help You Reach Your Goals?

- Get the most benefit from the Clearinghouse services by using them all
- Are there any services that your school is not yet using?
- Would you like more information on any features of current services?



Help Us Help You:

Share what you learned today with others on your campus
and
reach out to your Regional Director,
to schedule an individual review