

# TACRA



Texas Association of Collegiate Registrars and Admissions Officers

## TACRAO WINTER/SPRING 2017 NEWSLETTER



### IRENE'S IDEAS

BY IRENE ROBINSON, TACRAO PRESIDENT

Hello TACRAO family,

Welcome to 2017! The TACRAO Executive Committee wishes you a wonderful start to the 2017 year. It was wonderful seeing so many of you gathered at Horseshoe Bay for the 100<sup>th</sup> anniversary of TACRAO. Congratulations to Brenda Schumann and Kim Taylor, the entire 2016 Local Arrangements Committee and our 2016 President Darla English for a fabulous conference! This winter newsletter marks the occasion with lots and lots of photos from all of the conference events and sessions – hope you enjoy it.

If you missed it, you missed a great time with your fellow TACRAONS, so go ahead and mark your calendar for the 2017 conference to be held at South Padre Island on November 5-8, 2017!



## DARLA'S DIALOGUE

BY DARLA INGLISH, TACRAO PAST-PRESIDENT

Jane Caldwell, our friend and colleague from the Texas Higher Education Coordinating Board, was presented the President's Award at TACRAO 2016 at Horseshoe Bay Resort. She has imparted wisdom and knowledge of everything from residency to exemptions and waivers, to the Hazlewood program, and more for many years. Making this presentation even more bittersweet was the fact that we learned Jane is retiring from THECB in January 2017 after more than 43 years of service. In response to receiving the President's Award, Jane wrote the following Thank You note, which is really to all of TACRAO. We will miss you Jane!

*"Dear Darla,  
You and the TACRAO community sure know how to make a person feel special!*

*I was honored when you invited me and my husband Guy to attend the Presidential dinner. I was humbled as I heard the accomplishments and contributions of others who were honored that evening. I was absolutely blown away when you said the Presidential Award was going to someone who majored in Russian!*

*I will forever cherish the beautiful plaque you gave me and the friendship and camaraderie it represents. I have a treasure trove of memories of 'presentations' where I learned as much from the members of the audience as they, hopefully, learned from me. We shared discussions and laughter and I am very much the better for it.*

*I wish you and the TACRAO family the best in the future.  
The work you do for your students and institutions is critical. Thank you for letting me be a part of it!  
Most sincerely,  
Jane*





HORSESHOE BAY • TX  
**TACRAO**  
1916-2016



100 years of making a difference  
in the lives of our students

























## SOFI SAYS— SOUTH TEXAS NEWS

BY SOFIA MONTES, UTRGV

January 28<sup>th</sup>.

This year is an exciting one for St. Mary's as we celebrate the bicentennial of the Society of Mary. The Marianists have dedicated their lives in service to others and the university community comes together in celebration of this milestone in our rich history.



From **St. Mary's University**, submitted by Ryan Konkright, Director of Undergraduate Admissions:

Our new Vice Provost for Enrollment Management is Rosalind V. Alderman, Ph.D. who was promoted from Assistant Vice President of Retention Management.

We have added a new admission counselor Ms. Aisha Quichocho who is our El Paso and Dallas/Ft.Worth counselor.

We have hired a Director of Outreach Initiatives, Mr. John Carrillo.

We hired a new Director of Enrollment Marketing and Communications, Mr. Matthew Barsalou.

I myself was promoted from Associate Director of Admission to Director of Undergraduate Admission. St. Mary's hosted the Catholic School Showcase on

From **Victoria College**:

Victoria College is happy to welcome their new Director of Enrollment Services/Registrar: Mr. Edrel Stoneham. Congratulations!

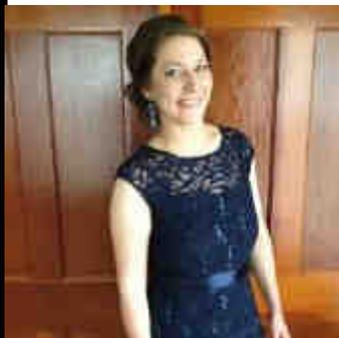
From **The University of Texas Rio Grande Valley**:

UTRGV is happy to welcome new team members to **The Office of the Registrar**. Deby Guillen joins us as a Student Records Analyst from the Academic Advising Center. Mary DeLeon brings her 28 years of higher ed experience to join the team as a coordinator of Academic Records. Crisel Martinez was promoted to Coordinator of Academic Records after a year as Records Associate II. Congratulations, ladies!

UTRGV was also pleased to host LeRoy Rooker in Brownsville and Edinburg for FERPA training. The sessions were attended by nearly 150 staff and faculty. We were very fortunate to have Mr. Rooker on campus to share his expertise in FERPA.

From **Trinity University**, submitted by Fred Rodriguez, University Registrar:

We're happy to announce that Sarah Iverson has been promoted to the position of Associate Registrar for Information Technology. Sarah has dedicated 14 years of service to the Office of the Registrar and has held multiple positions during that time. Congratulations, Sarah!



## CENTRAL TEXAS CHATTER BY BRENDA SCHUMANN, THE UNIVERSITY OF TEXAS AT AUSTIN

Greetings from Central Texas! Sean Smith has returned to Southwestern University as Director of Records following an eight year stint in the College of Natural Sciences at the University of Texas at Austin. Congratulations, Sean!

Blinn College is expanding. The college has five expansion projects currently under construction. A generous donation was given to build an Athletic Training facility on the Brenham campus. Construction is underway and will be completed before fall 2017.

Blinn College is expanding the Workforce and Technical Training Center in Brenham. This expansion is made possible by grant funds from the US Economic Development Administration's Economic Development Assistance Program. Local partners also have contributed to funding of this expansion. The project will be completed in summer 2017.

The Kruse Center, which is a campus life facility, is underway on the Brenham Campus. Construction will be completed for fall 2017.

The Blinn Brenham campus will be home to a new housing facility

in spring 2018. This facility will hold 453 students making Blinn one of the largest community college residential campuses in Texas.

Blinn College is working with the Texas A&M University System on plans for the new RELLIS campus. Blinn College has accepted an invitation to locate its next facility on the RELLIS campus. Blinn College will provide technical training along with academic classes for transfer.

Blinn is excited about the opportunity to provide additional facilities for student life and training for the communities we serve.

The University of Texas at Austin has passed our first full year using the National Student Clearinghouse (NSC) Reverse Transfer (RT) data exchange platform to support the reverse transfer of credit for the purposes of awarding associate degrees. This past fall over 12,000 records from more than 250 degree granting institutions were made available for reverse transfer. The Clearinghouse Reverse Transfer system is a standardized, streamlined, and technologically enhanced process to enable four- and two-year institutions to transfer student credits more efficiently, securely, and successfully. For Texas institutions, use of the

NSC RT data exchange satisfies the requirements of SB 1714 (Relating to the release of student academic information by a public institution of higher education for certain purposes and the manner in which the information is used). If you're interested in additional information about the NSC-RT service, its current functionality and how to get your institution activated, visit [www.reversetransfer.org](http://www.reversetransfer.org).

The University of Texas at Austin has been involved with the national student veteran certification reengineering project in partnership with the National Student Clearinghouse. The project includes meeting with the Veterans Benefits Administration about how we might identify a way to more accurately report of student veteran completion rates by institution along with the VA comparison tool. Presentations about progress on this project were offered at SACRAO (Feb 12-15) and will be offered at AACRAO (Apr 2-5) where the NSC and our colleagues Steve Pritz (Florida) and Brenda Selman (Missouri) will provide additional information and updates on these efforts. Presentations from both events will be made available on the NSC's website.



**Participants from the annual TACRAO Golf Tournament, held at Horseshoe Bay Resort.**

**Congratulations to Lana Wagner on her retirement from Howard Payne University. A retirement reception was held on campus on March 3, 2017, with Lana's family, friends and colleagues in attendance.**

**Pictured below are: (l to r), Carolyn Calvert (McMurry University), TACRAO President-Elect Joe Papari, Lana Wagner (front), Dave Stones (retired, Past President), and Dorothy Kiser (retired, Past President) Papari and Stones made congratulatory comments at the reception, praising and recognizing her service and contributions to TACRAO and the profession.**



## 2016 TACRAO RESOLUTIONS

WHEREAS, after reaching new heights through Innovation, Imagination and collaboration in downtown Houston, over 620 TACRAO participants gathered along the shores of Lake LBJ in the Texas Hill Country to celebrate 100 years of making a difference in the lives of our students.

THEREFORE, be it resolved that Brenda Schumann, Kim Taylor, and the entire Local Arrangements Committee should be praised and congratulated for their hard work, creativity, extensive planning, and ingenious execution to make this conference celebrating 100 years of TACRAO- worthy of its name. As two former LAC's ourselves, we know how hard this job is with a normal venue, much less with a non-traditional location that has its own unique challenges. But it was your attention to detail that truly stood out. The daily update & recap emails were a particularly nice touch. We thank you for your hard work and sacrifice to make this one of the greatest TACRAO conferences ever.

LET IT FURTHER BE RESOLVED...

To Darla English, TACRAO President and our fearless leader. Normally, an event like bees at the awards luncheon would be low-hanging fruit for any Resolutions Committee. We instead would like to use this time in the report to express our admiration for you, President Darla English, for your leadership and the decision to make the tough call...but the right call. Darla – we commend you and thank you [applause].

HOWEVER, if we had known that bees would shorten the length of the awards luncheon, we would have resolved to introduce them YEARS ago.

Also Darla...the front desk called...apparently there is a rodeo clown up there asking for your room number.

To our host hotel, the Horseshoe Bay Resort – Thank you so much for your hospitality. Your staff were friendly, professional, and very accommodating. When your promotional material mentioned the area wildlife, it created quite the buzz. However, the US Army called, and they want their powdered eggs back so that their soldiers can BEE all they can BEE.

To our past presidents. Chuck, Becki, Oscar, Berri, Trey, Dave, Becky, Fred, Wanda, Suzanne, and John. Thank you for continuing to share your wealth of experience to the organization. We understand that your annual Sunday meeting is private...and now we know why. An innocent-enough posing for a picture turned into a tawdry event of cheap thrills. Berri & Becky...the mantle made you do it...really? Really?

To our Sunday night Drum Café “keynote speakers”, thank you for helping us find the rhythm of TACRAO (and get many us registrars to loosen up for a change). We were especially impressed with your thorough knowledge and understanding...including the challenges...of our profession.

For the Drum Leader...the energy drink industry would like to thank you for their record-setting third quarter profits.

Speaking of the Sunday night dinner, we understand Melinda Carroll was particularly excited about the fancy ding dong...for dessert. Melinda, we hope you enjoyed it.

To our newly inducted honorary members: Dewayne Gregg, Chuck Kettlewell, Manual Lujan, and Juan Torres, we say congratulations and a job well done. Thank you for all you have done for this organization over the decades. Dewayne...we are glad to hear you are always smiling, especially after hearing you went all monster truck on some car in the parking lot afterwards. Juan, we were so glad you could BEE here.

To the 2016 President's Award winner...Jane Caldwell. Congratulations on your pending retirement from the Texas Higher Education Coordinating Board. We are happy for you but sad for us. You have been a TACRAO fixture for as long as many of us can remember, and no one can fill your shoes. Just remember,

retirement is an ART, not a SCIENCE.

To our 133 Newcomers...we welcome you to TACRAO and are excited to have you with us. Get involved and you will find this organization will payback 10-fold what you put into it.

To the presenters of our 94 different sessions, thank you for sharing your expertise. You all are the heart of the conference. We would especially like to thank those who didn't realize they were confirmed to present until they saw their names in the program.

To President-Elect Irene Robinson: We aren't sure if you are aware of it or not, but you are not charged on a per email basis. So there was really no savings by sending just one email to all of the facilitators with a master spreadsheet attached for us to hunt down our session. I'm sure many think that personalized emails with our specific facilitator information are overrated, but we still recommend TACRAO invest in mail-merge training.

To the TEC...not all meeting rooms are created the same. Those little numbers next to the room on the room inventory sheet from the hotel represents the MAXIMUM capacity, not the minimum capacity. Big ticket items like residency updates and registrar round-tables need bigger rooms. We feel room assignments for sessions really should be a full-TEC group project because the more eyes you can put on it, the better.

To the LAC & TEC...we say job well done on one of the best Monday Night Big Events this organization has ever seen. From the delicious Cooper's BBQ to the scrumptious Bluebonnet Café pies, from the incredible dancing to the exciting and fun casino, there was something for everyone. The only TACRAO participants who wouldn't have a good time at that event were the ones who didn't attend. Great, great job!

To all the Baptists in attendance at the Monday Night Event...you did NOT see Jonathan Helm walk across the dance floor. I repeat, you did NOT see Jonathan Helm walk across the dance floor.

Speaking of Monday night, thank you Andrea Rangel for "showing them youngins how to do it!"

To Scott from Galveston College...thank you for tattling on all us 4-yr universities to LeRoy Rooker. Does the phrase, "Snitches get Stitches" mean anything to you?

To Kyle Moore, with an assist from Melissa Gallien, and Becky Lothringer...thank you for emphasizing at town hall the vital importance of TACRAO retaking the leadership on the high school college fairs. Maybe we can get the new Trump administration to send all of the out-of-state regional recruiters back home and then build a yuge wall to keep them out. It would be yuge. And we can get Oklahoma to pay for it.

To the organizers and participants of the karaoke night...great job! That may be the largest turnout we've ever had at a TACRAO karaoke night. We would especially like to thank Max from the University of Houston for his stunning...uh...yeah, stunning...rendition of Miley Cyrus' Party in the USA. It was...[long pause]...forgettable. I just wish we could forget it. We would also like to thank our celebrity guest star Ron Jeremy for singing "I Come From the Land Down Under".

Speaking of karaoke night, Melissa Gallien, you may be exiting TACRAO soon, but NEWCOMERS ARE NOT PLEDGES. We do not haze in TACRAO, no matter how much Moonshine one consumes. Forcing them to transport gallons of liquor at midnight is NOT OK! By the way, you should know that Becki Griffith's dog Rigby assisted the ATF & the Treasury Department this morning on picking up your blood trail from Paseo Building 5 to Building 1. Their top agent, Roscoe P. Coltraine, would like to have a word.

To the Lift Brigade Charitable Foundation – kudos to the TEC & LAC for bringing to TACRAO the opportunity to support this wonderful charity. Thank you to Lance White for generously using his Make-A-Wish opportunity to create this outstanding foundation.

To our 61 exhibitors representing 34 vendor exhibits, we thank you for continuing to assist our annual

meeting with your generous support and sponsorship. Congratulations to Lorrie Moore and her committee for bringing in over \$46,000 in exhibitor fees and sponsorships to help keep this conference affordable.

To Credentials Solutions, thank you for providing the nectar of intellectual lubrication in the TACRAO Think Tank. We understand things got pretty interesting during Monday night's hospitality suite session. First we had the firewalker Guillermo Sanchez, Jr, and then later the place was shut down due to a noise complaint. Some TACRAO traditions never die.

To our 16 Golfers...we hope you thanked Shelby Stanfield for trying to squeeze two golf courses in for one price. But in his defense, we know all tee boxes look the same.

Congratulations to the first place team of Jonathan Helm, Ken Gentry, Chris Reed, and Jody Todhunter with a winning score of 4 under par.

Thank you to the LAC for bringing back the Don Carter Dead Ass Last award for the last place team of Alicia Johnson, Tana Miller, Kyle Moore, and Kira Mullins with a score of...a score of...this can't be right... a score of 23 OVER PAR?? FOR A SCRAMBLE?? 23 over par? You all do know that in a scramble you play the best ball, right? Ok, we are going to need to go ahead and ask you to bring your clubs up here and never, ever touch them again. We are banning you from golf.

To our 66 Fun Run participants...we think that may be a new record number of people participating in the Fun Run. Great job to all of you. In particular, congratulations to the Women's 1<sup>st</sup> place winner Amanda Jenkins with a stunning time of 20:58. As we understand it, she lapped the field. To quote James Coburn from the movie "Payback", that's just mean man.

Congratulations also to the first place men's winner Johnny Fowler with a time of 25:51.

We also want to recognize our dead ass last winners Patricia Hill and Robert Jenkins. So the Jenkins family bookended the entire event, with the daughter lapping the father probably three times.

To the LAC door prizes...3 years after El Paso, and people still say "wiiiiiiiiiiiiiiiiiiiiine." Way to go, Georgia! You have changed TACRAO forever.

Speaking of door prizes, Andi Liner you left your pot behind. But don't worry, we have it right here for you.

To the 2016 Battle of the Regions...we would like to ask the West Texas region if they will accept the results of the contest and not claim that the system is rigged. Congratulations to South Texas for a hard fought, FAIR, victory. We know for certain now that the trophy will find its way to the 2017 conference since you are the hosting region.

So as the sun rises this Wednesday it is time to close the doors on this year's conference and begin our trek towards our 96th annual meeting in deep South Texas.

THEREFORE, be it resolved that as we pack our bags, after a most successful celebration of 100 years of making a difference in the lives of our students, and travel home to every corner of our great state, we will reconvene next year along the shores of South Padre Island to chart the course for student success.

Respectfully submitted,

Your dedicated 2016 Resolutions Committee,  
Bobbie Brown, Texas Tech University  
&  
Bobby Lothringer, Texas Woman's University



## EAST TEXAS EAVESDROPPINGS

BY LYNDA LANGHAM, STEPHEN F. AUSTIN STATE UNIVERSITY

**Save the Date: ETACRAO Spring Meeting will be held at SFA from 9 A.M. to 3 PM. on Thursday, April 6<sup>th</sup>. Be sure and RSVP to the invitation you received in your inbox!**

### **SFA News:**

The new Senior Admissions Counselor for Office of Admissions at SFA is Courtney Branton. Registrar Office team member Alexis Guthery got a proposal of marriage while tailgating at the Battle of the Pineywoods. It added much excitement to the event! Oh, and yes, she accepted!

### **LeTourneau University News:**

LeTourneau University is excited to announce that we will begin competing in both Men's and Women's Track and Field beginning Spring of 18.

### **ETBU News:**

The Registrar's office at ETBU has undergone some changes since the middle of Fall 2016. Beginning in late November, Troy G. White was hired as the new Registrar after a 7+ year career in Advising and Admissions at Northeast Texas Community College. Making the transition from a community college to a university setting, as well as from Admissions to Registrar has been challenging, but without a doubt one that Troy has embraced and absolutely loves. He is looking forward to a long and fulfilling career at ETBU.

Shortly after starting, Troy filled a new part-time position with the addition of Mrs. Donna Wilson as the Transcripts/Registration Assistant. Donna, a graduate of ETBU, brings a diverse background to the Registrar's office, including previous experience at Texas A&M Commerce in the Registrar's office. Donna and her husband, Mike (ETBU class of '86), spent 12 years with the International Mission Board as missionaries to Brazil. They have two children, and we all expect them to continue the family's long tradition of being ETBU graduates to continue.

I would also like to take the time to introduce the rest of the ETBU Registrar staff. Karson Kent, Graduation/Certification Officer, has been in the office since April of 2016. She is also a recent graduate of ETBU with her MBA in December. JoAnna Voelkel, Schedules/Reporting Assistant, began working in the office in August of 2016. In addition to working full-time, JoAnna goes to school part-time and has two children (2 and 4 months). Julie Warbington, Secretary/Records Assistant, has been at ETBU for over 7 years, and in the Registrar's office since the summer of 2012. Julie's son Josh just graduated in December and is a member of the ETBU Tiger Football and Baseball teams.

Finally, ETBU enrollment is seeing some of its best times in the 100+ year history of the university. Fall 2016 saw an 11% increase over 2015, and was the 3<sup>rd</sup> highest enrollment in the history of ETBU. This Spring, we have a 10% increase over Spring 2016 – the second highest Spring enrollment ever. We anticipate these trends to continue; therefore, we in the Registrar's office will continue to expand and improve the services we offer our students. A few changes have already taken place, but look for many more to come!



## EAST TEXAS EAVESDROPPINGS

BY LYNDA LANGHAM, STEPHEN F. AUSTIN STATE UNIVERSITY

(Continued from previous page)

### Panola College

Kimberly Ferguson, Panola College academic adviser and recruiter, won the Miss Texarkana Twin Rivers Pageant in Texarkana on January 7, qualifying her to compete in the Miss Texas Pageant later this spring.



Photo By Joshua Boucher-TexarkanaGazette

Panola College and Stephen F. Austin State University have entered into an agreement that will create a seamless transition allowing students in technical programs at Panola to transfer coursework toward a Bachelor of Applied Arts & Sciences (BAAS) at SFASU.

Administrators from both Panola College and SFASU met Thursday, Jan. 12, to sign a Memorandum of Understanding establishing the partnership. Beginning in fall 2017, Panola College students who have earned an Associate of Applied Science degree in an energy technology program may transfer the required 45 technical hours and complete a Bachelor of Applied Arts and Sciences degree at SFASU. You can read the full story here: <http://www.panola.edu/alumni/alumni-news/panolapartnerswithsfasu.html>.

## 2016-2017 TACRAO EXECUTIVE COMMITTEE

### President

Irene Robinson, Alvin College

### Past-President

Darla Inglish, Midwestern State University

### President-Elect

Joe Papari, Southern Methodist University

### Vice President for Admissions

Leticia Bazan, Texas A&M University-Corpus Christi

### Vice President for Records & Registration

Andi Liner, Blinn College

### Secretary

Michelle Walker, Texas A&M University

### Treasurer

Jeremy Dorman, Panola College

### Local Arrangements Committee Co-Chairs (Ex-Officio)

Maggie Hinojosa and Griselda Castilla, The University of Texas Rio Grande Valley



# TACRAO 2017



**SOUTH PADRE ISLAND • TX | November 5-8, 2017**

Call for Proposals for the TACRAO 2017  
Conference is extended!

We have received several proposals from the membership. However, we need more proposals to have a stronger program for you.

The TACRAO conference usually has about 100 sessions presented by TACRAOans willing to share their knowledge and experience with colleagues. Please consider submitting a session proposal by March 11, 2017.

Submitting proposals are easier than ever!! You can use the [fillable PDF form](#) from the TACRAO website and click the submit button.

